Bankstown City Council

2009/2010 Annual Report

This statutory Annual Report provides an overview of Bankstown City Council’s performance and activities during the financial year July 2009 to June 2010.

All reporting and planning documents are available at libraries or the Customer Service Centre at the upper ground floor of Bankstown Civic Tower.

Copies of policies can be obtained by calling 9707 9999.

This report is divided into sections representing Council’s four corporate outcomes: Governance, Community, Environment and Infrastructure.

If you require any further information regarding this report or have any comments that you would like to make, please contact Council’s Public Officer on 9707 9531.

If you would like the assistance of an interpreter when calling Council, please dial 131 450 and then ask to be put through to Bankstown City Council on 9707 9999.
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</tr>
</tbody>
</table>
Council meetings

Everyone is invited to attend regular Council meetings. Ordinary Council meetings are held on the fourth Tuesday of each month, while Development Committee meetings are on the second Tuesday of each month. Agendas, together with the relevant business papers for the meetings, are available on Council’s website at www.bankstown.nsw.gov.au. Alternatively, copies are available at Council libraries or our Customer Service Centre.

In certain circumstances, members of the public can address Council about an item on a meeting agenda. To do so, call the Public Officer on 9707 9531 at least 24 hours before the meeting to obtain further information.

Meetings start at 6.00 pm and are held in the Council Chambers at the corner of The Mall and Chapel Road, Bankstown.

How Council operates

Bankstown City Council is a local statutory authority with powers and responsibilities conferred from the State Government and the main statutes that detail the powers of local councils are the Local Government Act 1993 and the Environmental Planning and Assessment Act 1978.

Council has an ongoing commitment to community engagement on policy, program, project, service planning and delivery initiatives, as well as other major operational issues. Council wants to ensure that the community has a meaningful say in decisions that affects their current and future quality of life.

Councillors

Council is controlled by 12 elected Councillors – three in each of the four wards (North, South, East and West). They determine policy, authorise budgets and provide direction for the organisation. They are elected every four years. The Councillors elect the Mayor annually.

Corporate structure

Council’s General Manager controls day-to-day operations. Responsible to the General Manager are four directors who control the functional areas of Corporate and Financial Services, City Assets and Infrastructure, City Planning and Environment and City Services.

For more information

Visit our website at www.bankstown.nsw.gov.au, which contains information about Council’s services and facilities. You can also provide Council on any feedback or request information via the ‘Contact us’ page.

Telephone

If you have any questions or need advice on any of Council’s services, please call 9707 9999.

Visit our Customer Service Centre

Upper ground floor, Bankstown Civic Tower Corner of Rickard Road and Jacob Street Bankstown

Postal address

PO Box 8
Bankstown NSW 1885
General Manager’s message

I am pleased to report that Council continues to remain in a strong financial position with an operating result from continuing operations of $12.1 million and financial indicators above industry benchmarks. Council is well placed to manage future challenges as well as be able to deliver a range of new initiatives to improve our City over the coming years.

This strong financial position has allowed Council to deliver a significant program of capital works, focusing on maintaining and renewing basic infrastructure across the City. Regional roads such as Marion Street were upgraded, extensive local road rehabilitation occurred including Kurrajong Avenue, Gurney Road and Astley Street, the cycle path along Henry Lawson Drive Milperra was extended and upgraded including a new bridge and expansion of sports field floodlighting programs including for example O’Neill Park.

Major projects have continued including the upgrade of the Bankstown CBD and commencement of designs for a new central library, town centres such as Padstow as well as creek restoration and stormwater management works in areas such as Montgomery Reserve and Carysfield Park.

The structure of the organisation has been realigned during 09-10 with a strong focus on the continuing improvement of local service delivery to the community. Council continues to provide extensive services in areas as diverse as libraries, aquatic and recreation services, community development, parks management, city cleaning, waste collection and graffiti removal.

Council’s focus on planning for sustainable development has continued. Strategies to promote business and jobs growth, to better manage residential and population growth and to improve the environmental quality and the sustainability of our City are being implemented.

Council will continue to develop partnerships with other levels of Government, local community and business groups to support Bankstown’s role as a major centre in metropolitan Sydney. In the coming financial year Council will complete a 10 year Community Plan which will set the longer-term direction for the City.

I would like to thank all of Council’s dedicated staff who have contributed to delivering this program over the last year. I also extend thanks to those in our community who have given their time and participated in Council activities.

Luke Nicholls
GENERAL MANAGER
Mayor and Councillor fees, payment of expenses and provision of facilities

Mayoral allowance $41,928  
Deputy Mayoral allowance* $10,482  
Councillors’ attendance fees $239,160

<table>
<thead>
<tr>
<th>Expense</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Travel and sustenance</td>
<td>8,846</td>
</tr>
<tr>
<td>Telephone – mobile, phone, fax and broadband</td>
<td>43,209</td>
</tr>
<tr>
<td>Sundry expenses including printing, stationery, advertising, periodicals, corporate attire, community promotions and postage</td>
<td>21,291</td>
</tr>
<tr>
<td>Minor assets</td>
<td>2,331</td>
</tr>
<tr>
<td>Mayoral vehicle</td>
<td>9,893</td>
</tr>
<tr>
<td>Conferences and seminars (local)</td>
<td>8,013</td>
</tr>
<tr>
<td>Conferences (interstate)</td>
<td>25,676</td>
</tr>
<tr>
<td>Total Councillors’ expenses for 2009-10</td>
<td>119,259</td>
</tr>
</tbody>
</table>

Note: Council’s policy on the payment of expenses and provision of facilities for Councillors can be inspected on Council’s website: http://www.bankstown.nsw.gov.au/docs/strategies/index.cfm

* The Mayoral allowance for 2009-10 was $52,410 of which council resolved to allocate 20 per cent of this amount to the Deputy Mayor.
About the
City of Bankstown

Bankstown City Council acknowledges the original custodians of its land, both past and present. Bankstown is now known for its diversity and strong sense of identity. Shaped by its attractiveness to new migrants and its strong community spirit, Bankstown has grown from working class roots to a commercially diverse area with a focus on specialised industries and jobs for locals.

Bankstown is located in Sydney’s south-western suburbs, 20 kilometres from the Sydney CBD. It is a residential, commercial and industrial area that covers 78 square kilometres and includes 25 suburbs.

Bankstown is one of the few places in the state that can be accessed by road, train, car, boat or plane. The city is well serviced by two rail lines and major roads that offer quick access to Sydney, the international airport and other major centres.

The city landmarks include:

- Bankstown Airport – the busiest general aviation airport in Australia
- around 7,300 businesses employing 61,200 people
- Dunc Gray Velodrome – site of Olympic and World Cup cycling events
- Georges River National Park and Lake Gillawarna
- Bankstown-Lidcombe Hospital
- University of Western Sydney – Bankstown campus
- three TAFE campuses
- over 90 schools
- Bankstown Memorial Oval – a premier cricket facility
- 300 public parks with 177 sporting fields.
Bankstown has a population of 183,157, and an additional 12,000 people are expected to move into the area over the next 10 years. Most suburbs are expected to increase in population, with the key drivers being redevelopment opportunities in the Bankstown CBD and infill development in older suburbs, such as Padstow and Yagoona. During the next 10 years, Bankstown expects a significant increase in young adults and young families who will be attracted to our medium density housing.

Bankstown is a culturally and linguistically diverse community. Our overseas-born population totals 35.8 per cent, 32.3 per cent of whom are from non-English speaking backgrounds. Currently, the most common overseas birth places are Lebanon (8 per cent), Vietnam (7 per cent) and China (3 per cent). Almost one third of the Bankstown population holds post-high school education qualifications.

Bankstown is in a period of transition, with much of the area undergoing industrial restructuring, particularly in relation to manufacturing. Most Bankstown businesses (91.5 per cent) are small to medium enterprises with workforces of less than 20. These businesses are predominantly active in retailing, wholesaling, property and business services, construction and manufacturing.

Bankstown is home to industry leaders in aeronautics, automotive components and service, metal fabrication, machine tooling and engineering, paint manufacturing, technology-based metal and plastics engineering, furniture production, printing and logistics.
Council values

In 2010, Council staff reviewed the values of the organisation and developed the following new values and corresponding statements of behaviours:

Integrity
We will be:
- honest in our communications
- fair in our dealings
- transparent in our decisions
- accountable for our actions.

Respect
We will:
- listen to one another
- include and acknowledge the contributions of others
- value our working relationships, resources and environment
- use culturally intelligent practices.

Service
We will:
- focus on our customers’ needs
- pride ourselves in being consistent, efficient and effective.

Sustainability
We will:
- take a holistic approach to our environmental, people and financial planning and management
- always consider the ‘now and future’ in our decisions.

Teamwork
We will:
- encourage a trusting and supportive team environment to achieve common goals
- build unity and skills as one organisational team
- actively share and develop knowledge, ideas and information
- share in our successes.
Council’s vision

Bankstown’s community is proud of its history and confident in its future as a thriving centre of greater Sydney. Our diverse population will continue to live and work together in harmony.

Bankstown residents will enjoy the services and facilities of a prosperous, growing city with lively neighbourhoods and activities for people of all ages.

Bankstown will be a modern, active community with quality transport infrastructure, clean waterways, pristine bushland and great community spaces and parks.

Council’s mission

Council is committed to delivering the community’s priorities and has developed seven City directions:

- Local services and assets
- Environmentally friendly
- Proud and welcoming
- Forward thinking
- Connected and accessible
- Entertaining and active
- Learning and investing
Highlights

• Hosted events for the World Masters Games.
• Held 2009 ‘Bankstown Bites’ as part of the Sydney International Food Festival, attended by 30,000 people.
• Adopted an Employment Lands Study.
• Completed detailed concept designs for the railway underpass.
• Launched the Visitor Information Centre.
• Adopted an Economic Development Framework.
• Held the annual Community Safety Expo, attended by more than 1,200 people.
• Gazetted Bankstown LEP 35 for the Yagoona Town Centre.
• Developed the Bankstown Environmental Action Plan.
• Opened the Crosscurrents cultural project at Mirrambeena Regional Park.
• Adopted the following flood studies:
  - Villawood catchment
  - Lucas Road catchment
  - Fairford Road catchment
  - Rookwood Road catchment
  - Salt Pan Creek catchment (addendum)
  - Duck River catchment (addendum)
  - Little Salt Pan Creek (addendum)
  - East Hills catchment
  - Kelso Creek catchment
  - Greenacre Park catchment.
• Adopted a heritage fund policy.
• Adopted a Community Facilities policy.
• Established a Residents’ Panel.
• Adopted a community engagement policy.
• Commenced consultation for the Bankstown Community Plan.
• Adopted an asset management policy and completed a whole organisational asset management diagnostic.
• Adopted a customer feedback and complaint management policy.
• Carried out service reviews on swimming pool services and events.
• Endorsed the Community Safety and Crime Prevention Plan as a safer community compact.
• Won:
  - a Certificate of Merit for our work with the ‘It’s Time to Talk’ project in the Australian Crime and Violence Prevention Awards.
  - an award for our Mental Health Week program
  - a Parks and Leisure Australia 2009 award for the best event in NSW for our Recreation Expo
  - a 2009 Clean Up Australia Day Local Council Award
  - a 2009 NSW Marketing Award for Public Libraries for the Early Childhood Literacy Project.
During 2009-10, Council continued to pursue a range of projects to take advantage of our status in Western Sydney as a centre of economic, employment and housing growth and to capitalise on the strengths of our culturally diverse and vibrant community.

As in previous financial years, Council’s effective management of its income base and discretionary expenditure has contributed to another positive year-end result.

Council’s well-balanced approach to delivering agreed community outcomes while preserving its financial position provides us with an opportunity to ensure that we are well placed to manage future financial planning challenges faced by the industry.

A strong business focus and disciplined approach during 2009-10 has allowed Council to record a sound operating result from continuing operations of $12 million.

Capital expenditure for the period was $24.7 million, delivering various roadworks, the maintenance of community buildings, as well as a number of new initiatives and a general recurrent plant replacement program.

In accordance with the Division of Local Government’s requirements, Council was required to revalue its roads and drainage assets to fair value as at 30 June 2010. As a result of the revaluation, Council’s asset holdings increased by $0.7 billion to $1.8 billion.

In keeping with one of its financial objectives, Council was able to reduce its reliance on loans for asset maintenance and replacement purposes throughout the year without any adjustment to its capital works program. Although originally having identified the need to borrow $4 million throughout the year, Council were able to revise down this amount to $2 million.

As at 30 June 2010, Council’s cash investment base increased by $11.0 million to $108.7 million. The increase largely relates to funds held for specific purposes such as capital grants, Section 94, Domestic Waste and savings in general funded programs and costs.

Council’s internal restrictions amounted to $61.3 million and a further $42.1 million as at 30 June 2010 was held for specific requirements imposed by legislation, for example, Section 94, Unexpended Grants and Domestic Waste.

Council’s financial performance ratios have all remained stable and well within if not better than accepted industry levels. In particular, Council’s unrestricted current ratio was 323 per cent – the highest level ever achieved by Council.

Council position ensures that we are well placed to meet our large commitment to a number of exciting initiatives for the city throughout the forthcoming financial years, including the underpass, streetscape works, upgrades to Birrong and Revesby swimming centres and construction of our new library.

As of 30 June 2010, the graph indicates of the 101 projects contained within the Management Plan 2008-14 for completion in 2010, 94 per cent are complete, substantially complete, commenced or scheduled.

2009-10 Projects

![Pie chart showing project status: complete 34%, substantial progress 18%, commenced 8%, tender 3%, scheduled 2%, investigation 29%, delayed 4%, no action to date 2%.]
Governance
Governance

The 2009-10 financial year has seen changes to the organisational structure and a wide-ranging review of Council operations. The removal of the internal purchaser-provider split led to more responsive operations and a renewed focus on delivering high quality outcomes for the City.

Key service areas, such as parks and aquatics, improved operational management and areas, including, development services and adopted new approaches to enhance performance. Resources have been reallocated to considerably progress long-term planning for service delivery, assets management and finance plans.

Achievements

- Ensured that Council’s financial position continues to remain strong and stable.

- Made substantial progress on the development of a community strategic plan. The consultation program held from February to July 2010 involved the launch of a new website and a series of well attended local information sessions and future forums. Council made over 5,000 contacts with residents and ratepayers to collect views on future planning for the City. Overall, Council received very positive feedback and continues to carry out work on the community strategic plan and related documents.

- Completed a new asset management policy and a ‘whole organisation’ asset management diagnostic. This will provide the foundation for future strategic asset management. Significant progress was made in data collection of asset condition, and work continues on service level options for discussion with Councillors.

- Activated a 500-strong residents’ panel and adoption of a community engagement policy giving residents a greater say and access to decision making.

- Formed an information technology working group to focus on generating business outcomes and more cost effective IT systems and support.

- Rolled out cultural intelligence training to ensure staff have the ability to adapt to varying cultural contexts. A feature of the rollout included accreditation of staff as trainers for the program.

- Undertook a community survey to measure levels of satisfaction with Council’s services. The results compared well with other LGAs with a majority (62 per cent) of respondents rating their current quality of life as 8 out of 10 or better and a large majority (88 per cent) satisfied with Council’s performance over the last 12 months.

- Went live with the merit customer service system to improve customer request and complaint and compliment logging, action tracking, workflow, service level management, escalation, reporting and integration with current key applications. Adopted a customer feedback and complaint management policy that complements the merit system and promotes more consistent service and improved handling of resident concerns.

- Strengthened purchasing functions to maximise value for money resulting in positive outcomes.

- Advocated community concerns particularly in the areas of youth unemployment, city infrastructure funding, age friendly infrastructure, health promotion, and public transport and regional road funding, street lighting, homelessness and Bankstown Airports Amendment Bill. Council also promoted the City with a presentation delivered to forums such as Local Government Managers Australia (LGMA), Infrastructure Australia and other councils to highlight key projects, plans and activities.
Major submissions made by Council

- Submission to the NSW Public Lighting Code Review
- Submission to the NSW Nation Building & Jobs Plan Act 2009 Review
- Submission to the NSW Local Government Remuneration Tribunal
- Submission to the Minister on Fire Brigades and SES Funding Levy
- Submission on the Bankstown Airport Preliminary Draft Master Plan 2010
- Submissions to the National Aviation Policy Green Paper
- Submission to the Commonwealth Department of Transport on safety issues at airports
- Council’s motions to the 2009 National General Assembly of Local Government
- Council’s motions to the 2009 NSW Local Government Association Annual Conference
- Submission on the NSW Metropolitan Strategy Review
- Submission to the Draft NSW Transport Plan

Project status

Of the 303 projects contained within Council’s Management Plan 2008-14, 93 per cent are complete, substantially complete, commenced or scheduled, as of 30 June 2010.

Progress 2009-14 Projects
Senior staff remuneration

As at 30 June 2010, total remuneration comprised in the remuneration packages including salary, motor vehicle and superannuation of senior staff positions held during 2009-10 were:

<table>
<thead>
<tr>
<th>Position</th>
<th>Total remuneration $</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Manager (Commenced employment 26 August 2010)</td>
<td>220,260</td>
</tr>
<tr>
<td>Group Manager Civic Services Group (Ceased employment 30 November 2009)</td>
<td>274,122</td>
</tr>
<tr>
<td>Group Manager Governance and Financial Services (Ceased employment 23 November 2009)</td>
<td>180,905</td>
</tr>
<tr>
<td>Group Manager Service Planning and Commission (Ceased employment 15 March 2010)</td>
<td>307,333</td>
</tr>
<tr>
<td>Group Manager Ecological Sustainable Development (Ceased employment 25 August 2009)</td>
<td>33,470</td>
</tr>
<tr>
<td>Director Corporate and Financial Services (Commenced employment 19 April 2010)</td>
<td>38,590</td>
</tr>
<tr>
<td>Director City Services (Commenced employment 17 May 2010)</td>
<td>23,400</td>
</tr>
<tr>
<td>Director City Planning and Environment (Commenced employment 17 May 2010)</td>
<td>23,400</td>
</tr>
<tr>
<td>Director City Assets and Infrastructure (Commenced employment 19 April 2010)</td>
<td>37,760</td>
</tr>
</tbody>
</table>

* Remuneration excludes accrued employee entitlements paid at the time of ceasing employment

Rates and charges written-off

In accordance with the Local Government General Regulation, Council resolved to write-off rates and charges as follows:

<table>
<thead>
<tr>
<th>Particulars of write-off</th>
<th>Ordinary special rates $</th>
<th>DWMS (garbage charges) $</th>
<th>Interest $</th>
<th>Total $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section A (ordinary write-offs)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rates and charges</td>
<td>9,468</td>
<td>224</td>
<td>19,540</td>
<td>29,232</td>
</tr>
<tr>
<td>Sub-total A</td>
<td>9,468</td>
<td>224</td>
<td>19,540</td>
<td>29,232</td>
</tr>
<tr>
<td>Section B (pensioner write-offs)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Section 575, Local Government Act</td>
<td>2,616,810</td>
<td>654,202</td>
<td>-</td>
<td>3,271,012</td>
</tr>
<tr>
<td>Section 582, Local Government Act</td>
<td>513,232</td>
<td>-</td>
<td>-</td>
<td>513,232</td>
</tr>
<tr>
<td>Sub-total B</td>
<td>3,130,042</td>
<td>654,202</td>
<td>-</td>
<td>3,784,244</td>
</tr>
<tr>
<td>Total A &amp; B</td>
<td>3,139,510</td>
<td>654,426</td>
<td>19,540</td>
<td>3,813,476</td>
</tr>
</tbody>
</table>

Governance
Overseas visits by Councillors, Council staff or other persons representing Council

During 2009-10, there were no overseas visits by Councillors. From 3 to 14 October 2009, one staff member, two Department of Education and Training (DET) representatives and one volunteer sound technician accompanied a group of 16 students, members of the Bankstown Talent Advancement Program to our sister city of Suita, Japan, for a performance tour to celebrate the 20th anniversary of the sister city relationship between Bankstown and Suita. This performance tour was in lieu of the usual student exchange.

From 12 to 21 April 2009, one staff member and one high school teacher accompanied seven students to Yangcheon City, Korea for a student sister-city exchange.

External bodies exercising council functions

To continue to monitor and prevent illegal dumping of waste and litter across the LGA, Council, in alliance with other Western Sydney councils, has delegated functions under the Protection of the Environment Operation Act 1997 and Regulations, the Environment Planning and Assessment Act 1979 and Regulations and the Local Government Act 1993 and Regulations to the Regional Illegal Dumping (RID) Squad.

Controlling interest in companies

Council had no controlling interest in any companies.

Partnerships and joint ventures

There were no partnerships, cooperatives or other joint ventures to which Council was a party.
**Governance**

**Contract awarded by Council for amounts greater than $150,000**

(a) Contracts awarded or payments in excess of $150,000 made after the calling of formal tenders:

<table>
<thead>
<tr>
<th>Contractor</th>
<th>Goods and services supplied</th>
<th>Contract value/payments $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allstate Asbestos &amp; Demolition Pty. Ltd</td>
<td>Removal of Asbestos from Montgomery Reserve</td>
<td>351,100</td>
</tr>
<tr>
<td>Arenco (NSW) Pty Ltd</td>
<td>Bankstown Underpass</td>
<td>6,144,376</td>
</tr>
<tr>
<td>ARV Food Services</td>
<td>Meals on wheels</td>
<td>412,293</td>
</tr>
<tr>
<td>Bewsher Consulting Pty Ltd</td>
<td>Flood study of Salt Pan Creek</td>
<td>176,700</td>
</tr>
<tr>
<td>BMT WBM Pty Ltd</td>
<td>Picnic Point and Morris Gully Catchment flood Study;</td>
<td>194,750</td>
</tr>
<tr>
<td>Camden Soil Mix</td>
<td>Domestic green waste pick up and processing</td>
<td>471,633</td>
</tr>
<tr>
<td>Celtic Civil Pty Ltd</td>
<td>Traffic Improvement Devices 2009-2010 &amp; Traffic devices at Olympic Parade</td>
<td>447,323</td>
</tr>
<tr>
<td>Cleanaway Municipal Services</td>
<td>Collection contract garden waste</td>
<td>1,678,520</td>
</tr>
<tr>
<td>Coffey Rail Pty Limited</td>
<td>Bankstown Underpass Renewal Project</td>
<td>181,540</td>
</tr>
<tr>
<td>Complete Linemarking Services</td>
<td>Linemarking</td>
<td>209,576</td>
</tr>
<tr>
<td>Concrete Civil &amp; Landscape Pty Ltd</td>
<td>Footpaths and Road works program</td>
<td>336,004</td>
</tr>
<tr>
<td>Damian Sullivan (Trading as Sullivans Constructions)</td>
<td>Building Maintenance</td>
<td>343,303</td>
</tr>
<tr>
<td>Francis-Jones Morehen Thorp</td>
<td>Architectural Services to design and document the Bankstown Town Hall</td>
<td>1,679,620</td>
</tr>
<tr>
<td>Fugro PMS</td>
<td>Provision of Pavement Testing; Provision of Pavement Testing 2011-2012</td>
<td>201,225</td>
</tr>
<tr>
<td>Green Scene Horticultural Services</td>
<td>Bush Management Services</td>
<td>624,380</td>
</tr>
<tr>
<td>Infor Global Solutions</td>
<td>Pathway software and Annual Maintenance</td>
<td>163,849</td>
</tr>
<tr>
<td>J&amp;E Excavations &amp; Plant Hire Pty Ltd</td>
<td>Bike track at Kelso North; Asphalt at Bullecourt Road</td>
<td>169,980</td>
</tr>
<tr>
<td>Kealec Pty. Limited</td>
<td>Design, Supply and Installation of Sports lighting at various locations</td>
<td>201,252</td>
</tr>
<tr>
<td>KJ Civil &amp; Paving Pty Ltd</td>
<td>Padstow Town Centre Improvements</td>
<td>2,070,004</td>
</tr>
<tr>
<td>Marsdens</td>
<td>Legal Services</td>
<td>222,034</td>
</tr>
<tr>
<td>Momentum Built Pty Ltd</td>
<td>Fitout of Civic Tower Level 5</td>
<td>338,855</td>
</tr>
<tr>
<td>National Trust of Australia (NSW)</td>
<td>Bush Regeneration and Planting</td>
<td>179,567</td>
</tr>
<tr>
<td>NSS Group</td>
<td>Various Security Services inc alarm monitoring</td>
<td>446,281</td>
</tr>
<tr>
<td>OSS Infotech Pty Ltd</td>
<td>SAP support and associated works</td>
<td>282,880</td>
</tr>
</tbody>
</table>
Platinum Civil Pty Ltd
Recall Total Info Mgt
Recoveries & Reconstruction (Aust) Pty Ltd
Soul Pattinson Telecommunications Pty Ltd
Kealec Pty Ltd t/a Sportz Lighting
Superb Concreting Services
Synergy Civil & Constructions Pty Ltd
Technology One Ltd
The Trustee for Bellivan Unit Trust
Tooljoopa Nursery
Top Job Installations Pty Ltd
Torch Publishing Company Pty.
Ron Bateman Group
Visy Recycling
Waste Service NSW
Winna Parker Pty Ltd
Zenith Management Services Group Pty Ltd

Platinum Civil Pty Ltd
Concreting Works
638,448
Recall Total Info Mgt
Records - Archiving
158,106
Recoveries & Reconstruction (Aust) Pty Ltd
Debt recovery services
439,516
Soul Pattinson Telecommunications Pty Ltd
Provision of Wide Area Network Links
225,213
Kealec Pty Ltd t/a Sportz Lighting
Floodlights at various parks
201,252
Superb Concreting Services
Various Landscaping and concreting works
303,423
Synergy Civil & Constructions Pty Ltd
Construction of Yagoona Town Centre
721,774
Technology One Ltd
Software and Annual Maintenance
154,584
The Trustee for Bellivan Unit Trust
Maintenance Services for Open Body Water and Pollution Control Devices
461,433
Tooljoopa Nursery
Bush Regeneration and Planting
354,370
Top Job Installations Pty Ltd
Fencing
384,389
Torch Publishing Company Pty.
Local Paper Advertising
193,512
Ron Bateman Group
Electrical Services
292,172
Visy Recycling
Receipt and processing of dry recyclables
404,363
Waste Service NSW
On-call clean up contract and waste management facility fee for domestic and street cleaning waste
300,416
Winna Parker Pty Ltd
Arts & Craft Centre Construction
4,343,490
Zenith Management Services Group Pty Ltd
Temporary library staff
235,559

(b) Contracts awarded or payments in excess of $150,000 implemented by umbrella organisations. These included State Government Contracts, Local Government Procurement (LGP), Western Sydney Regional Organisation of Councils (WSROC) and Southern Sydney regional Organisation of Councils (SSROC).

<table>
<thead>
<tr>
<th>Contractor</th>
<th>Goods and services supplied</th>
<th>Contract value/payments $</th>
</tr>
</thead>
<tbody>
<tr>
<td>AGL Sales Pty Ltd</td>
<td>Electricity Supply Small Sites</td>
<td>569,365</td>
</tr>
<tr>
<td>All Staff Australia Pty Limited</td>
<td>HR Temporary Placements</td>
<td>831,182</td>
</tr>
<tr>
<td>Bernipave Pty Ltd</td>
<td>Asphalting; Road Restorations</td>
<td>885,512</td>
</tr>
<tr>
<td>Boral Construction Materials Group Pty</td>
<td>Asphalting Works</td>
<td>320,054</td>
</tr>
<tr>
<td>Bridgetone Australia Ltd</td>
<td>Tyres &amp; Ancillary Services</td>
<td>226,293</td>
</tr>
<tr>
<td>Caltex Australia Petroleum</td>
<td>Fuel Cards</td>
<td>306,928</td>
</tr>
<tr>
<td>Complete Office Supplies Pty Ltd</td>
<td>Stationery Products</td>
<td>354,868</td>
</tr>
<tr>
<td>Country Energy</td>
<td>Electricity Supply Large Sites</td>
<td>1,531,222</td>
</tr>
<tr>
<td>Dale Ford</td>
<td>Motor vehicle</td>
<td>539,280</td>
</tr>
<tr>
<td>Company Name</td>
<td>Description</td>
<td>Amount</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Energy Australia</td>
<td>Network and Energy charges</td>
<td>1,837,172</td>
</tr>
<tr>
<td>Globe Australia Pty Ltd</td>
<td>Horticultural Supplies</td>
<td>154,559</td>
</tr>
<tr>
<td>GQ Products</td>
<td>Readymix Concrete</td>
<td>187,288</td>
</tr>
<tr>
<td>Bakers Construction and Industrial</td>
<td>General Hardware</td>
<td>237,267</td>
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<tr>
<td>Manildra Park Pty Ltd</td>
<td>Fuel &amp; Associated Products - Fuel; Bio-diesel and E10 Unleaded</td>
<td>1,457,439</td>
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<tr>
<td>McGrath Liverpool</td>
<td>Motor Vehicles</td>
<td>356,064</td>
</tr>
<tr>
<td>Mobil Oil Australia</td>
<td>Fuel Cards</td>
<td>388,112</td>
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<tr>
<td>Noble Toyota</td>
<td>Motor vehicle</td>
<td>725,575</td>
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<tr>
<td>Parkequip Pty Limited</td>
<td>Purchase of water play equipment for Birrong and Revesby Swimming Centres</td>
<td>250,043</td>
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<tr>
<td>Peninsula Holden (Bankstown)</td>
<td>Motor Vehicles</td>
<td>232,216</td>
</tr>
<tr>
<td>RMS Roadsigns</td>
<td>Supply of Safety Signs</td>
<td>179,767</td>
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<tr>
<td>SRS Roads Pty Ltd</td>
<td>Crack and cap sealing and asphalt materials</td>
<td>292,235</td>
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<tr>
<td>State Asphalt Services Pty Ltd</td>
<td>Supply and Delivery of Asphalt</td>
<td>2,460,201</td>
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<tr>
<td>State Debt Recovery Office</td>
<td>Recovering parking fines</td>
<td>336,929</td>
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<tr>
<td>Suttons Arncliffe</td>
<td>Isuzu Motor Vehicles (Trucks)</td>
<td>251,258</td>
</tr>
<tr>
<td>Suttons Motors Chullora Pty Ltd</td>
<td>Motor Vehicle, Motor Parts</td>
<td>292,247</td>
</tr>
<tr>
<td>Telstra Corporation Ltd</td>
<td>Broadband, pit repairs etc; Phones, Mobiles and Telecommunication Requirements</td>
<td>286,290</td>
</tr>
<tr>
<td>The Biodiesel Station Pty Ltd</td>
<td>Fuel &amp; Associated Products - Bio Diesel</td>
<td>181,557</td>
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</tbody>
</table>
Annual Grants Program

Council continued its Annual Grants Program that provides valuable funding to a range of projects that positively impact the local community. Demand in 2009 was again high with 135 applications received.

Council awarded $385,784 to community organisations for projects covering general community, youth, arts, culture and sport. Council also recommended 69 grants totalling $774,000 from the Community Support and Development Expenditure Scheme Grant Program, funded by registered clubs in Bankstown.

Council also provided rental subsidies of $12,480 to various community organisations.

Contributions, donations and grants made

<table>
<thead>
<tr>
<th>Donations</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations to schools</td>
<td>4,730</td>
</tr>
<tr>
<td>Donations towards sporting and cultural activities</td>
<td>38,373</td>
</tr>
<tr>
<td>Donations to non-profit organisations</td>
<td>43,401</td>
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</table>

<table>
<thead>
<tr>
<th>Contributions</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bankstown Harness Racing &amp; Agricultural Society</td>
<td>8,500</td>
</tr>
<tr>
<td>Greyhound Social Club</td>
<td>5,000</td>
</tr>
<tr>
<td>Bankstown Christmas Carols</td>
<td>15,000</td>
</tr>
<tr>
<td>Rotary Club of Padstow</td>
<td>7,500</td>
</tr>
<tr>
<td>Children’s Festival Organisation Inc.</td>
<td>20,000</td>
</tr>
<tr>
<td>NSW Baton Twirling Association</td>
<td>10,000</td>
</tr>
<tr>
<td>TAFE NSW South West Sydney for 2009 Achievement Awards•</td>
<td>2,000</td>
</tr>
<tr>
<td>TAFE NSW South West Sydney for 2010 Achievement Awards•</td>
<td>2,000</td>
</tr>
<tr>
<td>Bankstown Sports for UCI Track Cycling World Masters</td>
<td>30,000</td>
</tr>
<tr>
<td>Chester Hill Neighbourhood Centre for Youth Showcase 2010</td>
<td>10,000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Grants made</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community grants</td>
<td>255,711</td>
</tr>
<tr>
<td>Youth grants</td>
<td>47,500</td>
</tr>
<tr>
<td>Cultural grants</td>
<td>48,500</td>
</tr>
<tr>
<td>Sport and recreation grants</td>
<td>34,073</td>
</tr>
</tbody>
</table>

• Both paid in the 2009-10 financial year
Grants received
During 2009-10, Council received 16 million in grant and contributions income. General purpose grants comprised $7.8 million of this amount, as set out below.

<table>
<thead>
<tr>
<th>Origin and purpose</th>
<th>Amount received $</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General purpose grants</strong></td>
<td></td>
</tr>
<tr>
<td>Department of Local Government – financial assistance grant</td>
<td>6,298,678</td>
</tr>
<tr>
<td>Department of Local Government – pensioner subsidy</td>
<td>1,794,214</td>
</tr>
<tr>
<td><strong>Total of general purpose grants</strong></td>
<td>8,092,892</td>
</tr>
<tr>
<td><strong>Specific purpose grants</strong></td>
<td></td>
</tr>
<tr>
<td>Australian Government Medicare Australia &amp; NSW South West Area Health Services – Childhood Immunisation Rebate</td>
<td>39,134</td>
</tr>
<tr>
<td>NSW Human Services Ageing, Disability &amp; HomeCare Meals on Wheels – Bankstown City Council Food Service</td>
<td>296,544</td>
</tr>
<tr>
<td>NSW Human Services Ageing, Disability &amp; HomeCare – Aged and disabled services worker</td>
<td>37,779</td>
</tr>
<tr>
<td>Community Services Department of Human Services NSW – Youth Development Officer</td>
<td>75,575</td>
</tr>
<tr>
<td>Community Services, Department of Human Services NSW – Bankstown ATSI capacity building</td>
<td>53,420</td>
</tr>
<tr>
<td>National motor vehicle theft reduction – Operation Bounce Back Program</td>
<td>10,000</td>
</tr>
<tr>
<td>Sydney South West Area Health Services – NAIDOC Day in Bankstown</td>
<td>2,000</td>
</tr>
<tr>
<td>Department of Families, Housing, Community Services &amp; Indigenous Affairs – NAIDOC Week family day celebrations</td>
<td>5,000</td>
</tr>
<tr>
<td>Department of Families, Housing, Community Services &amp; Indigenous Affairs – NAIDOC Day in Bankstown</td>
<td>1,400</td>
</tr>
<tr>
<td>NSW Commission for Children and Young People – 2010 Youth Week</td>
<td>3,075</td>
</tr>
<tr>
<td>NSW Department of Premier &amp; Cabinet – International Women’s Day 2010</td>
<td>1,000</td>
</tr>
<tr>
<td>Australian Federal Police – Contribution to Community Harmony</td>
<td>19,129</td>
</tr>
<tr>
<td>AFL NSW/ACT – contribution to Community Harmony held at Crisfield Park</td>
<td>2,920</td>
</tr>
<tr>
<td>NSW Commission for Children and Young People – contribution to shuttle bus funding</td>
<td>400</td>
</tr>
<tr>
<td>Communities NSW – 2010 Program Funding Windows to the World 2</td>
<td>10,000</td>
</tr>
<tr>
<td>Project Description</td>
<td>Amount</td>
</tr>
<tr>
<td>-----------------------------------------------------------------------------------</td>
<td>---------</td>
</tr>
<tr>
<td>Australian Government Department of Education, Employment and Work Relations training – apprenticeship</td>
<td>38,500</td>
</tr>
<tr>
<td>Library Council of NSW – library subsidy</td>
<td>337,029</td>
</tr>
<tr>
<td>Library Council of NSW – Adult Learners Week grant</td>
<td>500</td>
</tr>
<tr>
<td>Communities NSW – Strategic Industry Development, the Bankstown Arts Centre Director position year 1, 2009-10 funding</td>
<td>49,300</td>
</tr>
<tr>
<td>Communities NSW Sports &amp; Recreation – exercise on prescription for Arabic women and girls</td>
<td>10,000</td>
</tr>
<tr>
<td>NSW Human Services Ageing, Disability &amp; HomeCare – positive ageing grant</td>
<td>5,092</td>
</tr>
<tr>
<td>DIPNR – residential reform strategy</td>
<td>20,196</td>
</tr>
<tr>
<td>Environmental Trust – Mid Georges River sustainability initiative</td>
<td>659,060</td>
</tr>
<tr>
<td>NSW Government Department of Water &amp; Energy – Water for Life (art and environmental education program)</td>
<td>14,624</td>
</tr>
<tr>
<td>Commonwealth Government – Road to Recovery</td>
<td>463,027</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government – Henry Lawson Drive bike path</td>
<td>169,241</td>
</tr>
<tr>
<td>Library Council of NSW – Local Priority Grant</td>
<td>110,779</td>
</tr>
<tr>
<td>Department of Environment and Climate Change NSW – Protect our Patch, Stage 2, Little Salt Pan Creek biodiversity corridor project</td>
<td>12,500</td>
</tr>
<tr>
<td>Department of Environment and Climate Change NSW – Salt Pan Creek flood plain risk management plans and flood mitigation works</td>
<td>90,000</td>
</tr>
<tr>
<td>Sydney Metropolitan Catchment Management Authority – Botany Bay water quality improvement program, The Crest sustainable water management project</td>
<td>30,000</td>
</tr>
<tr>
<td>Sydney Metropolitan Catchment Management Authority – Botany Bay water quality improvement program – From Rain Drops to our River, Graf Park bio-retention system</td>
<td>10,000</td>
</tr>
<tr>
<td>NSW Department of Tourism, Sport &amp; Recreation – Capital Assistance Program</td>
<td>122,717</td>
</tr>
<tr>
<td>NSW Government Department of Planning – Metropolitan Green Space Program – Landsdown Bridge to Lambeth Reserve Bankstown historic links to Georges River</td>
<td>32,500</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government – Refurbishment of Bankstown Arts Centre 8, Olympic Parade Bankstown</td>
<td>1,575,000</td>
</tr>
<tr>
<td>Ocean Watch Australia – tide-to-table fish habitat works at Curzon Road, Padstow</td>
<td>5,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government – Northcote Reserve – installation of fitness equipment – RLCIP</td>
<td>42,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government – O’Neill Reserve – installation of fitness equipment – RLCIP</td>
<td>42,000</td>
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</tbody>
</table>
### Governance

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
<td></td>
</tr>
<tr>
<td>– Lambeth Reserve – installation of fitness equipment – RLCIP</td>
<td>42,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
<td></td>
</tr>
<tr>
<td>– Virginius Reserve – installation of fitness equipment – RLCIP</td>
<td>35,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
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<tr>
<td>– Deverall Park – installation of fitness equipment – RLCIP</td>
<td>42,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
<td></td>
</tr>
<tr>
<td>– McGuigan Place – upgrade to play equipment – RLCIP</td>
<td>35,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
<td></td>
</tr>
<tr>
<td>– Yagoona Citizens Centre – installation of solar panels to offset energy consumption – RLCIP</td>
<td>35,000</td>
</tr>
<tr>
<td>Department of Infrastructure, Transport Regional Develop &amp; Local Government</td>
<td></td>
</tr>
<tr>
<td>– Georges Hall Citizens Centre – installation of solar panels to offset energy consumption – RLCIP</td>
<td>35,000</td>
</tr>
<tr>
<td>Department of Premier and Cabinet NSW – installation of air conditioning at Chester Hill Community Centre Project No 265</td>
<td>20,000</td>
</tr>
<tr>
<td>Department of Premier and Cabinet NSW – upgrade of Jensen Park project No. 272</td>
<td>67,000</td>
</tr>
<tr>
<td>Revesby Rovers Soccer Football Club (grant from DTSR paid through the club)</td>
<td></td>
</tr>
<tr>
<td>– Amour Park – refurbishment and upgrade of kitchen</td>
<td>4,170</td>
</tr>
<tr>
<td>Department of Environment and Climate Change NSW</td>
<td></td>
</tr>
<tr>
<td>– habitat enhancement restoration in Little Salt Pan Creek</td>
<td>34,726</td>
</tr>
</tbody>
</table>

**Total specific purpose grants**  
4,746,336

**Total general purpose and specific purpose grants**  
12,839,228
<table>
<thead>
<tr>
<th>Contribution received 2009-2010</th>
<th>$</th>
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</thead>
<tbody>
<tr>
<td>Roads and Traffic Authority – Ref. 098471 block grant – traffic facilities component</td>
<td>349,000</td>
</tr>
<tr>
<td>Roads and Traffic Authority – Ref. 082784 Road Safety Officer program funding</td>
<td>45,000</td>
</tr>
<tr>
<td>Roads and Traffic Authority – GLS workshops</td>
<td>1,500</td>
</tr>
<tr>
<td>Roads and Traffic Authority – Canterbury Bankstown watch out cars</td>
<td>6,000</td>
</tr>
<tr>
<td>Roads and Traffic Authority – Speeding No One Thinks Big of You</td>
<td>3,500</td>
</tr>
<tr>
<td>Roads and Traffic Authority – Bankstown Canterbury Drink Drive</td>
<td>3,000</td>
</tr>
<tr>
<td>Roads and Traffic Authority – Public vehicle weight tax</td>
<td>85,458</td>
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<tr>
<td>Roads and Traffic Authority – Choose Buckle Right</td>
<td>3,500</td>
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<tr>
<td>Roads and Traffic Authority – Traffic route lighting subsidy</td>
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<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – Kelso swamp catchment flood study</td>
<td>19,748</td>
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<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – East Hills catchment flood study</td>
<td>20,088</td>
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<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – Greenacre Park catchment flood study</td>
<td>8,627</td>
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<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – Rockwood Road flood study</td>
<td>20,983</td>
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<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – Fairford Road flood study</td>
<td>24,000</td>
</tr>
<tr>
<td>NSW State Emergency Management Committee paid through Rural Fire Service – Lucas Road catchment flood study</td>
<td>30,000</td>
</tr>
<tr>
<td>Parramatta City Council – Wolumba catchment flood study</td>
<td>43,585</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – minimise waste disposal to landfill and maximise resource recovery – mattress recycling program</td>
<td>27,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – minimise waste disposal to landfill and maximise resource recovery – sustainability events policy</td>
<td>8,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – minimise waste disposal to landfill and maximise resource recovery – recycling at weekend sporting events and clubs</td>
<td>10,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – minimise waste disposal to landfill and maximise resource recovery – illegal dumping investigation officer</td>
<td>140,000</td>
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</tbody>
</table>
**Governance**

<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– minimise waste disposal to landfill and maximise resource recovery</td>
<td></td>
</tr>
<tr>
<td>– BCC Corporate Environmental Strategic Waste Action Plan</td>
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<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
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</tr>
</thead>
<tbody>
<tr>
<td>– minimise waste disposal to landfill and department resource recovery</td>
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</tr>
<tr>
<td>– Bankstown bush fire risk assessment</td>
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<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
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</tr>
</thead>
<tbody>
<tr>
<td>– minimise waste disposal to landfill and maximise resource recovery</td>
<td></td>
</tr>
<tr>
<td>– threatened species mapping biodiversity strategy</td>
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</table>

<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
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</tr>
</thead>
<tbody>
<tr>
<td>– minimise waste disposal to landfill and maximise resource recovery</td>
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</tr>
<tr>
<td>– sustainability initiatives</td>
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<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
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</tr>
</thead>
<tbody>
<tr>
<td>– minimise waste disposal to landfill and maximise resource recovery</td>
<td></td>
</tr>
<tr>
<td>– Bankstown Place improvement program</td>
<td>47,003</td>
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<table>
<thead>
<tr>
<th>WSN environmental solution – community education</th>
<th></th>
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<tbody>
<tr>
<td>– community education</td>
<td>10,000</td>
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<table>
<thead>
<tr>
<th>Australian Government Australian Sports Commission</th>
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<tbody>
<tr>
<td>– active after school communities program</td>
<td>1,875</td>
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<table>
<thead>
<tr>
<th>Padstow RSL Sub Branch – donation 2010 library books</th>
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</thead>
<tbody>
<tr>
<td>– donation 2010 library books</td>
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<table>
<thead>
<tr>
<th>Chester hill Neighbourhood Centre</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– installation of extra power circuits on RCDs for lathes and rebalance all power and lightning at 159 Waldron Road, Chester hill (Girl Guides)</td>
<td>500</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Transport NSW – CBD bus shelter relocation</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– CBD bus shelter relocation</td>
<td>145,000</td>
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<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Ref No. A/04677 block grant roads</th>
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</thead>
<tbody>
<tr>
<td>– Ref No. A/04677 block grant roads</td>
<td>341,000</td>
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<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Ref. No A/04680 block grant supplementary road component</th>
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<tbody>
<tr>
<td>– Ref. No A/04680 block grant supplementary road component</td>
<td>116,000</td>
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</table>

<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Henry Lawson Drive cycle path</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– Henry Lawson Drive cycle path</td>
<td>95,000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Roads and Traffic Authority – 40 km per hour speed limit high pedestrian area in Padstow</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– 40 km per hour speed limit high pedestrian area in Padstow</td>
<td>70,000</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Stage 3 road safety audit</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– Stage 3 road safety audit</td>
<td>4,500</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Rawson Road Maiden Street, Greenacre</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– Rawson Road Maiden Street, Greenacre</td>
<td>47,500</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Roads and Traffic Authority – Marion Street rehabilitation</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– Marion Street rehabilitation</td>
<td>250,000</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>LADS Development Pty Ltd – drainage works – DA 563/2002-228 South Terrace</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– drainage works – DA 563/2002-228 South Terrace</td>
<td>20,624</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– water sustainability Management – Paul Keating Park</td>
<td>125,000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NSW Department of Environment &amp; Climate Change &amp; Water – biodiversity strategy</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>– biodiversity strategy</td>
<td>100,000</td>
</tr>
<tr>
<td>Description</td>
<td>Amount</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – solar hot water – Anzac Street Depot</td>
<td>20,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – bike rack</td>
<td>10,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – Chester Hill Community Centre – new air conditioning</td>
<td>8,000</td>
</tr>
<tr>
<td>NSW Department of Environment &amp; Climate Change &amp; Water – CBD bike racks</td>
<td>20,000</td>
</tr>
<tr>
<td>Department of Environment, Water, Heritage &amp; the Arts – installed solar module array frame, Revesby Community Hall</td>
<td>24,829</td>
</tr>
<tr>
<td>NSW Government CMA Sydney Metropolitan Catchment – Morgan’s Creek and The River Reserve Bush care Support Bankstown LGA</td>
<td>24,500</td>
</tr>
<tr>
<td>Birrong Sports Football Club Inc. – Jim Ring Reserve safety fence</td>
<td>7,136</td>
</tr>
</tbody>
</table>

**Total contributions** 3,009,456
Council staff

Human resources activities
Council has a strong commitment to our employees and making Council a great place to work. Our vision is ‘Council employees are valued and work in a culture of learning, commitment and continuous improvement’.

We undertook the following human resources initiatives during the year:

Joint Consultative Committee
Council’s Joint Consultative Committee met regularly throughout the year. Their participation in the consultative process included revision of policies and procedures that relate to their employment function.

Employee induction
All new employees participated in Council’s induction program that provides an overview of the Council, its structure and services. It also provides a view to recent challenges, the directions ahead, an outline of employee rights and responsibilities.

Occupational health, safety and environment
Council reviewed the number and effectiveness of its occupational health and safety committees with the outcome being a recommendation to reduce the number of Committees but to include a director on each committee as employer representative. The committees will also include environmental issues on the agenda. In addition, occupational health, safety and environment is a regular item on the Executive Management Team agenda.

Cultural intelligence
Council has introduced a cultural intelligence program that involved a number of staff being certified to train in the area of multicultural intelligence. Training for all staff is held on a regular basis and it is anticipated that all staff whose positions involve face-to-face communication with the community will be trained by the end of 2010.

Self insurers’ licence
Council is a self-insured organisation for the purposes of workers’ compensation insurance.

To maintain our self-insurance licence, Council is required to effectively manage a comprehensive OH&S system, the criteria for which are determined by WorkCover. Council is subject to regular audits by WorkCover to ensure compliance with their standards. In August 2007, Council was audited and achieved a further three-year licence.

School and higher education work experience programs
We organised a number of work experience placements during the year. Members of the human resources team and other employees also attended a number of job expos in conjunction with the University of Western Sydney and the Local Government and Shires Association.

Traineeships and apprentices
Council trainees are undertaking courses in administration, events, sports and recreation, customer service, waste and cleansing, environmental health, among others. We currently have a number of apprentices in different trade areas, including greenkeeping, electrical, horticulture, signwriting, mechanics and carpentry.
Performance and development appraisal system

We conducted the performance and development appraisal system again this year that we continue to review on an annual basis. In general terms, the appraisal system is a performance development system allowing Council to identify skill requirements and as a result provide appropriate training for staff, as well as measuring work performance.

Salary system

We continue to refine Council’s salary system, including the skills matrices and developing personal training plans.

Employee Assistance Program

The Employee Assistance Program continued throughout the year. We provide brochures and business cards outlining the program and associated services on offer to all new employees.

Training and development

Council utilises an on-line training calendar where employees and/or managers may book training programs via the intranet. We offered the following training programs in-house throughout the year:
- Code of Conduct
- Ethics and fraud awareness
- Targeted selection
- Occupational health and safety induction
- Corporate induction
- Improve business writing
- Influencing and negotiating skills
- Manual handling
- Performance appraiser training
- Coaching for improved performance
- Emergency evacuation
- Fire extinguisher training
- Communicating for success
- Handling difficult people
- Training on Council computer software
- On-the-job trainer.
- Facing feedback challenges
- Time management
- Dealing with change
- Conflict resolution
- Motivating your team
- ‘Think Safe, Be Safe’ behavioural safety program
- Cultural intelligence.

Service recognition

We continued the service recognition program and recognised staff with 10, 20, 30, 40 and 50 years of service with a morning tea. All staff received a gift and certificate for their dedication to the organisation. Council also had its second staff member who had successfully attained 50 years service.

Salary sacrifice arrangements

In accordance with the Local Government (State) Award 2007, we continued salary sacrifice arrangements for staff. Staff are able to salary sacrifice benefits for leaseback vehicle fees and superannuation.

Personal superannuation visits

Representatives from the Local Government Superannuation Scheme visited Council sites to give employees the opportunity to have one-on-one superannuation advice. These visits were well attended and received. Through our Your Life/Your Career program, this will be extended to include more financial advice to staff within Council.

Organisational development

Council has implemented an organisational development team to review, revise and improve Council’s current work processes.
Equal Employment Opportunity (EEO) Management Plan
We continued to implement Council’s EEO Management Plan by:

• providing a number of flexible work practices to meet the needs of carers responsibilities including revision of the rostered day off policy to allow for staff to take rostered time off in increments of one hour
• continuing to conduct exit interviews and review the information received
• revising the policy statements such as EEO Policy, harassment policy, EEO and harassment grievance procedure
• including EEO information at staff inductions
• implementing the process to increase paid maternity leave for female employees from nine to 18 weeks.

Equal Employment Opportunity programs
We have continued to support the following EEO initiatives:

Recruitment and selection
We have continued to implement the targeted selection recruitment system where relevant employees receive training to ensure that all appointments are made on the basis of merit. Targeted selection training continues to be run in-house on a regular basis.
Council’s process of aptitude testing for applicants for positions within the Council continues. This process assists in ensuring that the most meritorious candidate is appointed.

Wellness Program
Council’s wellness program ‘Genki’ continues to be implemented throughout the organisation.

Flexible work practices
Council currently has a number of employees working on a job share or part-time basis. We have also negotiated varied start and finishing times and telecommuting agreements.

General
The Human Resources Unit has also been heavily involved in ensuring the smooth transition of the changes to the structure of Council. This has required significant resources into the change management process. It is anticipated that this will continue over the next 12 months and will be considered to be a part of the continual improvement of the services Council provides for the community.
### Legal proceedings

<table>
<thead>
<tr>
<th>Nature of proceedings</th>
<th>Status</th>
<th>Result</th>
<th>Expenditure $</th>
<th>Court fine income $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protection of Environment Operations Act</td>
<td>Finalised – 7 Pending – 0</td>
<td>Withdrawn – 3 Guilty – 3 Sect. 10 Dismissal – 1</td>
<td>2,561.65</td>
<td>2,750.00</td>
</tr>
<tr>
<td>Local Government Act</td>
<td>Finalised – 1 Pending – 1</td>
<td>Withdrawn – 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Companion Animals Act</td>
<td>Finalised – 10 Pending – 6</td>
<td>Withdrawn – 2 Guilty – 3 Not guilty – 1 Sect. 10 Dismissal – 4</td>
<td>0.00</td>
<td>580.00</td>
</tr>
<tr>
<td>Australian road rules</td>
<td>Finalised – 112 Pending – 12</td>
<td>Dismissed – 28 Guilty – 30 Not Guilty - 1 Sect. 10 Dismissal – 50 Withdrawn – 3</td>
<td>0.00</td>
<td>5,150.00</td>
</tr>
<tr>
<td>Environmental Planning &amp; Assessment Act</td>
<td>Finalised - 4 Pending - 1</td>
<td>Section 10 12 month good behaviour bond – 1 Withdrawn – 2 Section 10 Dismissal – 1</td>
<td>6,944.86</td>
<td>0.00</td>
</tr>
<tr>
<td>Roads Act</td>
<td>Finalised – 2 Pending – 0</td>
<td>Guilty – 2</td>
<td></td>
<td>1,000.00</td>
</tr>
<tr>
<td>Land &amp; Environment Court</td>
<td>Finalised – 4 Pending – 0</td>
<td>Appeal upheld – 1 Appeal dismissed – 0 Consent dismissed – 3</td>
<td>17,898.09</td>
<td>0.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>Finalised – 140 Pending – 20</td>
<td></td>
<td>27,404.60</td>
<td>9,480.00</td>
</tr>
</tbody>
</table>
National Competition Policy and works carried out on private land

Government policy requires that subsidies provided to customers and the funding of those subsidies must be explicitly disclosed. Subsidies occur where Council provides services on a less than cost recovery basis.

As part of Council’s overall operations, certain business units provided services in various markets and industries in deriving additional sources of revenue to Council.

These opportunities are carried out on private land and/or with external customers. They are managed through Council’s Commercial Works Program that, collectively, has also been declared a ‘category one business’ for the purposes of compliance with the National Competition Policy.

In complying with the principles of the policy, Council has also adopted the ‘Pricing and Costing for Council Businesses – a Guide to Competitive Neutrality’, issued by the Department of Local Government in July 1997.

All profits derived from operations are fully reflected in Council’s overall statement of financial performance and form part of our consolidated financial reports.

No assets are directly allocated to Council’s commercial works program and, as such, no return on investment is calculated. The use of any assets is appropriately allocated through set charge-out-rates that incorporate required overheads.

Council’s financial policies state that no general funded cross-subsidisation will exist in managing its commercial works program. Throughout 2009-10, the financial performance of Council’s category one business is outlined in the quarterly budget review process with any variations from the planned outcome reported to and noted by Council.

The financial performance of Council’s commercial works performance for 2009-10 was as follows:
### 2009/2010

<table>
<thead>
<tr>
<th></th>
<th>Budget $</th>
<th>Actual $</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating revenues</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>User charges</td>
<td>525</td>
<td>493</td>
</tr>
<tr>
<td>Other operating revenues</td>
<td>4,448</td>
<td>3,470</td>
</tr>
<tr>
<td><strong>Total – operating revenues</strong></td>
<td>4,973</td>
<td>3,963</td>
</tr>
<tr>
<td><strong>Operating expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employee costs</td>
<td>3,146</td>
<td>2,498</td>
</tr>
<tr>
<td>Materials and contracts</td>
<td>243</td>
<td>176</td>
</tr>
<tr>
<td>Taxation equivalent payments</td>
<td>135</td>
<td>107</td>
</tr>
<tr>
<td>Other operating expenses</td>
<td>502</td>
<td>420</td>
</tr>
<tr>
<td><strong>Total – operating expenses</strong></td>
<td>4,026</td>
<td>3,201</td>
</tr>
<tr>
<td><strong>Surplus from operations</strong></td>
<td>947</td>
<td>762</td>
</tr>
<tr>
<td><strong>Corporate tax equivalent</strong></td>
<td>284</td>
<td>229</td>
</tr>
<tr>
<td><strong>Surplus from operations after tax</strong></td>
<td>663</td>
<td>534</td>
</tr>
<tr>
<td><strong>Summary of dividend payment</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surplus from operations after tax</td>
<td>135</td>
<td>107</td>
</tr>
<tr>
<td>Adjust for tax equivalents</td>
<td>284</td>
<td>229</td>
</tr>
<tr>
<td><strong>Total – dividend to general funds</strong></td>
<td>1,082</td>
<td>870</td>
</tr>
</tbody>
</table>

There were no competitive neutrality complaints received by Council during 2009-10. Should any complaints be received, Council’s internal auditor would investigate them and publish any determination in the annual report.

Where Council carries out any other private works in fulfilling its regulatory functions under the Local Government Act 1993, its pricing is based on full cost recovery from the particular beneficiary or ratepayer in accordance with set fees and charges, as determined by Council. Council has no declared Category 2 business activities.
**Privacy and Personal Information Protection Act 1998**

There were no reviews conducted during 2009-10 in relation to contravention of privacy principles or the privacy code of practice.

**Freedom of information**

Requests for information under the Freedom of Information Act 1989 are as follows:

<table>
<thead>
<tr>
<th>Freedom of information applications in total</th>
<th>2008-09</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Received</td>
<td>23</td>
<td>28</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Results of requests</th>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Granted in full</td>
<td>22</td>
<td></td>
</tr>
<tr>
<td>Granted in part</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
<td></td>
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<table>
<thead>
<tr>
<th>Exemptions under the Freedom of Information Act</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Income from fees</td>
<td>$ 690</td>
<td>$ 840</td>
</tr>
<tr>
<td>Discount applications (pensioner or handicap)</td>
<td>–</td>
<td></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Time taken to process</th>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>0 to 21 days</td>
<td>18</td>
<td>13</td>
</tr>
<tr>
<td>22 to 35 days</td>
<td>5</td>
<td>15</td>
</tr>
<tr>
<td>Over 35 days</td>
<td>0</td>
<td>0</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Reviews and appeals finalised</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal reviews</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Ombudsman reviews</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>District Court reviews</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
Addressing the needs of our diverse and changing community continues to be one of the greatest challenges for Council. It is important to provide sufficient resources to implement programs and ensure assets respond to community requirements.

Strengthening community pride and identity and providing accessible and equitable services continue to be priorities for this outcome.

Council is continuing to plan for the social needs of the community by collaborating with government and non-government agencies in the Bankstown LGA community. Participation in the social planning workshops has continued to be strong.

**Social and community development services**

**Achievements**

- Launched Council’s Cultural Plan ‘Creative Bankstown’, at the Crosscurrents Artwalk. Progress on projects included workshops in Greenacre, cultural mapping, and the development of public art projects for the Padstow Town Centre, Bankstown CBD and the new Arts Centre. As well, submitted three Council-based cultural projects to the LGSA Cultural Awards.
- Developed a parent resource kit in conjunction with the Bankstown Community Research Group.
- Held Australia Day celebrations at Garrison Point, which attracted over 40,000 people. New awards categories were included in the Australia Day Awards.
- Celebrated the Lunar Festival in February.
- Celebrated International Women’s Day.
- Staged Seniors’ Week 2010, Youth Week activities and the Bankstown Bites food festival.
- Conducted the Padstow RSL sub-branch book presentation night on 12 May to acknowledge the donation of books to the value of $1,000.
- Carried out a volunteer support program.
- Held quarterly Bushcare meetings, which were well attended as evidenced by an increase in volunteers.
- Delivered approximately 97,000 meals on wheels, with the help of 270 dedicated volunteers.
- Endorsed an issue paper to the new residential development strategy, which considers affordable housing issues.
- Held international, national and regional games at Council’s venues and facilities.
• Library won 2009 NSW Marketing Award for Public Libraries for the Early Childhood Literacy Project.
• Celebrated the 30th anniversary of becoming a city with an exhibition at Bankstown Library.
• Bankstown Library nominated for NSW Cultural Awards for the 2009 Book Week program in the Library and Information Services Category.
• Padstow Library celebrated 50th anniversary in October 2009.
• Bankstown City Council was ‘Honorary Mentioned’ in the 2010 Government Contact Centre Awards in the ‘Most Improved Service in a Government Contact Centre’ category.

Australia Day celebrations
Council’s Australia Day celebration, held on 26 January at Garrison Point Georges Hall, was a waste wise and carbon neutral event. The raising of the flag and special Australia Day citizenship ceremony was held to welcome our newest residents.

The Mayor of Bankstown, Cllr Tania Mihailuk, presented the Bankstown Australia Day Awards, assisted by our Australia Day Ambassador, John Stanley. This was followed by a five-hour free concert, with headliners, Ian Moss and Ross Wilson, in addition to many free children’s activities and entertainment.

An estimated crowd of 40,000 braved the 40-degree heat to take advantage of the ideal venue, great line-up of free attractions and entertainment. The celebrations concluded at 9pm with a fireworks finale.

Bankstown Talent Advancement Program
Bankstown Talent Advancement Program (TAP), a community project of Council and NSW Department of Education and Training, continued to identify, nurture and promote local talent by providing workshops and performance opportunities for talented high school vocalists from years 7 to 12. TAP is now in its ninth year and has provided opportunities for over 180 Bankstown students.

Sister City relations
Council’s Sister City Program is a primarily a youth development initiative promoting opportunities to Bankstown’s youth in partnership with the cities of Broken Hill, NSW; Suita, Japan; Colorado Springs, USA and Yangcheon, Korea.

This year the program offered six young people the opportunity to attend the National Sister Cities Australia Conference in Tamworth from 19 to 22 July 2009. Students from local high schools spoke at Bankstown Council Chambers on 4 July. The top six speakers were then sponsored to travel to the conference. The youth stream of the conference focused on making a difference at the local level while keeping a global perspective.

The Deputy Mayor of Yangcheon, Korea, Mr Soo-Ghil Chang, along with seven delegates, visited Bankstown from 24 to 25 September 2009. The sister city relationship between Bankstown and Suita, Japan celebrated its twentieth anniversary in 2009, during which time 16 of Council’s TAP singers travelled to Suita to perform in an anniversary concert for the Mayor and the community. They concluded their visit with a performance at Tokyo Disney Land. The visit took place from 3 to 19 October 2009.

Almost 150 Bankstown young people representing the sports of baseball, cricket, rugby league and netball participated in the twenty-third annual Bankstown Broken Hill sporting exchange. The majority of youth were home hosted and enjoyed a week of friendly sporting matches against their ‘sister’ teams. The 2009 exchange was hosted by Broken Hill from 9 to 17 October.
Community

Community safety initiatives

• Made substantial progress in community safety initiatives with the endorsement of the Community Safety and Crime Prevention Plan by NSW Attorney General, John Hatzistergos, successful funding for the ‘Park Smarter’ safety project, and Safety Expo. Council earned a certificate of merit in the Australian Crime and Violence Prevention Awards for its work with the ‘It’s Time to Talk’ project.

• Achieved endorsement from the NSW Department of Justice and Attorney General for Council’s Community Safety and Crime Prevention Plan in January 2010.

• Conducted the ‘It’s Time to Talk’ domestic violence awareness campaign in partnership with Canterbury Council. The current campaign is focused on professional development for local workers to better meet the needs of the Bankstown community. In October 2009 the campaign received a certificate of merit and a $5,000 prize as the NSW State winner in the Australian Crime and Violence Prevention awards.

• Received a $100,000 grant in partnership with Canterbury Council through the proceeds of the Crime Act funding program for a youth crime prevention project called ‘U-Turns for Youth’. The project aims to provide at risk youth with education and employment opportunities.

• Conducted the annual Reclaim the Night march.

• Conducted a White Ribbon Day event in Bankstown Plaza and a morning workout and breakfast event for men to mark the International Day for the elimination of violence against women.

• Conducted the annual Safety Expo and distributed over 1,000 information bags.

• Conducted a cyber safety seminar in partnership with the Australian Communication and Media Authority for local parents and teachers.

• Conducted ‘Operation Bounce Back’ information displays at Centro Bankstown, Chullora Market Place, Bass Hill Plaza and the University of Western Sydney campus in Milperra. Distributed over 1,000 information bags, along with 140 vouchers for the free installation of car immobilisers to residents who own older vehicles.

• Coordinated ‘Safer by Design’ comments with police on 33 development applications.

• Conducted skate boarding workshops in partnership with Skateboarding Australia at Revesby skate park to engage local youth – 80 young people participated.

• Supported and actively participated in the Bankstown Domestic Violence Liaison Committee, the Community Drug Action Team, the Bankstown Liquor Accord and Neighbourhood Watch.

• Coordinated training for local workers in the ‘Love Bites’ program and facilitated workshops in Sir Joseph Banks High School and Birrong Boys High School.

• Distributed over 60,000 copies of the Emergency Contact Numbers Magnet to local homes through the Community Link magazine.
Road safety

Choose Right Buckle Right

This project promotes the correct use and installation of occupant restraints, in particular child restraints in motor vehicles. Council conducted six free child restraint checking days for parents and carers throughout the year. An RTA authorised inspector undertook the checks while Council’s Road Safety Officer provided education on penalties for non-usage of restraints.

Teaching someone to drive

Council provided learner driver workshops for parents and supervisors of learner drivers. There were three workshops conducted during 2009-10. The workshop provides practical advice on supervising learner drivers and how to complete the learner driver’s log book, the benefits of driving practice and how much practice is enough. An information pack was distributed at the workshops for supervisors to refer to during the 120 hours of on road supervision that they must complete with their learner drivers.

Safer senior pedestrians

The Bankstown-Canterbury ‘Seniors Pedestrian Project’ was a joint initiative of the road safety officers from Bankstown City Council and Canterbury City Council. The project has been designed to increase community awareness of pedestrian safety. During 2009-10, the ‘Watch Out Cars About’ project saw 4,000 bright yellow reusable shopping bags distributed to seniors through libraries, senior citizen centers and groups attending Seniors Week functions.

Drink drive project

Council carried out ‘Operation ‘Paranoia’ out from mid-November 2009 to 26 January 2010. This project is a joint initiative of the road safety officers from Canterbury City Council and Bankstown Council. The project is a drink drive prevention project incorporating education, enforcement and environmental strategies, which focused on drinking at licensed premises. Council designed the project to increase driver awareness of the dangers of drinking and driving. The project encouraged licensees to implement and support in venue breath testing.

Speed management

VMS/Radar trailer: This ongoing project aims to make motorists aware of the speeds they are travelling in school zones and on local streets. During 2009-10, the trailer was in operation at a number of schools in all Council wards. The trailer is used for speed checks in school zones and locations with a history of speeding. Police revisit the school zones and locations to conduct enforcement once the trailer has moved on.

Safety around schools

The GO 40 FOR ME road safety project specifically targets speed in and around school zones. This project focuses on the education of drivers to comply with 40-kilometre school zone limits and links enforcement with local road safety education. This enforcement is carried out in a high profile manner utilising fully marked police vehicles and operating the appropriate speed detection equipment in school zones.

The Driving safety in and around school zones project has been developed in response to concerns raised by police, school principals and local residents about the number of drivers disobeying parking and road rules in school zones. An educational brochure is available in four community languages (English, Arabic, Chinese, and Vietnamese) this is distributed to all schools. Enforcement by Council’s parking officers and rangers is a component of this project.
Community

Bicycle safety

The Community and Road Education Scheme (CARES) is a community and road education scheme sponsored by Council. Located at Trebartha Street, Bass Hill, CARES is staffed by police who work to educate children about cycling safety. The program is a combination of practical activities and a classroom lesson, which provides children with a greater degree of road safety knowledge and an opportunity to develop their practical cycling skills.

Community road safety presentations

Council’s Road Safety Officer is available to present road safety information sessions to all community groups. The road safety presentations cover all aspects of road safety issues facing the Bankstown LGA.

Community education programs

- Delivered the Community Information Directory 2010 and made it available to the public at Council’s five libraries and the Customer Service Centre, and at Garrison Point on Australia Day.
- Provided disability awareness training to the Customer Service team.
- Distributed safety brochures to local libraries and the safety committee, University of Western Sydney and health centres.
- Held a number of feature projects to educate the community, including a health plan pilot project, responsible food handling, sustainability and waste education programs, road safety programs, community safety initiatives and civic education.
- Delivered environmental education programs to schools, including the Tree Troopers, biodiversity lessons, two stormwater tours for TAFE, worm farm demonstrations at two schools, Water for Life for students.
- Provided Higher School Certificate (HSC) talks at libraries to assist local students gain insights to studying and exam preparation.
- Opened Chester Hill, Panania, Padstow and Greenacre libraries exclusively on Wednesday nights during HSC stuvac to provide a quiet study space for local students.
- Continued to provide basic internet classes through Council’s libraries for local residents wanting to master the intricacies of the internet and world web.
Optimal use of community assets

- Refurbishing the Bankstown Arts and Craft Centre with Federal and State grants of $4.5 million.
- Resolved to investigate the options of relocating the existing Bankstown City Library in the Town Hall.
- Refurbished service desk at Panania Library and Greenacre Library to modernise library services.
- Modified Bankstown Senior Citizen’s Centre to accommodate a multicultural aged care services.
- Sound-proofed Milperra Community Centre.
- Strengthened foundation footings at Condell Park Community Centre.
- Repainted damaged paint areas inside and outside of Chester Hill Community Centre and installation of new signs.
- Carried out minor Building Code of Australia (BCA) compliance works on fire control system at Town Hall.
- Purchased new furniture for Georges Hall Community Centre.
- Installed solar heating panels at Chester Hills Community Centre with Federal Government RLCIP grant.
- Took over the management of Endeavour Hall.
Services for older residents

Achievements

• Implemented new initiatives under the Older Residents’ Strategy, which included various senior health seminars in English and languages for seniors from culturally and linguistically diverse backgrounds (CALD).

• Coordinated the social planning conference and facilitated the discussion workshop on the needs and issues affecting older people and carers, with a focus on the 10-year community plan.

• Carried out the Home Library Service, which visited over 182 individuals and 18 nursing homes monthly and provided the Bus to Library Service at Bankstown and branch libraries.

• Continued to support and resource the South West Sydney Ageing and Disability Forum (formerly South West Sydney Home and Community Care Forum) and its associated projects and events, including home and community care planning, disability planning and workforce issues strategies.

• Coordinated events for Seniors Week, such as the ‘Living Libraries’ session, in partnership with the Library’s community access team.

• Supported local projects, such as the Never Too Old project, NSW Dementia Awareness Week and NSW Carers Week.

• Coordinated Bankstown seniors’ meetings and associated events and outings.

• Distributed the Aged and Disability Directory.

• Held a grandparenting seminar and grandparent story time in Bankstown Library.

• Held the biggest Bus to Library Christmas morning tea with the Bankstown City Brass Band playing seasonal music.

• Convened public transport forums for older people.

• Installed a new central air conditioning system for Greenacre Citizens Centre (RLCIP Grant Project).

• Purchased furniture for Bankstown Senior Citizens’ Centre.
Seniors Week 2010 – Live Life

More than 1,000 Bankstown seniors embraced the theme ‘Live Life’ with a series of lunchtime concerts for everyone, including the frail-aged, those in nursing homes and meals-on-wheels recipients. The opening concert at Bankstown Sports attracted 400 seniors who enjoyed a two-hour show with refreshments provided.

Coach tours enabled 500 seniors to travel to Windsor for a day of sight-seeing, shopping and lunch. Computer classes were popular and new events included a gardening workshop, an interactive ‘Livin’ Talkin’ books’ presentation and a falls prevention Workshop at the Town Hall. The week’s activities concluded with a boot-scootin’ afternoon tea at the Bankstown Senior Citizens Centre.

Meals on Wheels

Council continued the Meals on Wheels service for older people and people with disabilities and their carers. After 44 years of operation, Council now has a team of 176 volunteers who deliver over 97,000 each year. Meals on Wheels provides a seven day a week food service that delivers hot, cold or frozen meals to the residents of Bankstown. Additionally, Council provides meals to the frail-aged day care at Panania each Monday and Wednesday.

This year Council will be presenting 21 awards to our wonderful volunteers to recognise service ranging from five to 35 years. Council also has a number of volunteers who have given up their time for 44 years. Council recognises the valuable contribution to the service made by volunteers and actively encourages their participation.

Council’s house-bound shopping service continued to be well utilised by clients. Here volunteers do grocery shopping for frail people who are continuing to maintain independence in their homes.

Projects funded for older people in the 2009-10 Council Grants Program

- Getting to Know the Aged Care System education program
- Healthy Older People Eating program
- Seniors Connect
- Social activities for CALD seniors
- Computer skills for seniors
- Provided respite through musical entertainment
Community

Services for young people

Achievements

• Made progress on the youth initiatives including consultations through the Australian Youth Forum, ‘Shock to the System’ and the Bankstown Youth Summit. The consultations have assisted in determining the local issues and needs for young people in Bankstown and will inform the youth plan.

• Completed the Bus to Beach project with approximately 600 young people and their parents and/or guardians accessing the service.

• Held Youth Week, with approximately 2,500 participants supporting over eleven events and competitions.

• Supported school holiday programs conducted by local youth organisation each school holiday, including a trip to Jamberoo and a ghost tour through The Rocks.

• Funded projects targeting young people, including homework help for students, hospitality courses, dance parties, competitions and learning modules.

• Held skateboarding workshops over two days at Revesby skate park.

• Provided support for HSC students and their parents through Bankstown libraries offering several HSC seminars, along with the popular ‘My Study Space’ program at Chester Hill and Panania Libraries.

• Provided wireless internet access in Bankstown Library.

• Provided Youth Week console games night at Padstow Library.

• Held a youth issues workshop as part of their annual social planning workshops.

Bankstown Council’s Youth Advisory Committee

This year saw Council’s Youth Advisory Committee Team Phoenix 2008-2011 flourish with significant process on their business plan. This included coordinating the Bankstown Youth Week soccer tournament and YAC Gala Night, an International Youth Day event, a youth engagement seminar, and worked on a social media policy also assisting with staging a youth summit.

The Committee continues to explore ways to consult young people throughout Bankstown and develop programs and activities to meet identified needs.

National Youth Week

Youth Week 2010 in Bankstown was again highly successful with many young people and local youth service providers working together to entertain, educate and provide other young people with the opportunity to engage in various activities and events across the LGA. Below are the key events.

• The fancy dress skate party and Chill Out Health Space, hosted by The Corner Youth Health Service and the Roundabout Youth Centre – this event, which attracted over 250 people provided information to young people on issues such as nutrition, sexual health and binge drinking.

• The Youth Week soccer tournament was an event coordinated by Bankstown Council’s Youth Advisory Committee, and was partnered by Bankstown Dragons Football Club, NSW Sport and Recreation, Bankstown Police and Bankstown’s Community Drug Action Team. This event saw over 100 young people of both genders come together to verse others from different backgrounds and age ranges.

• Greenacre Youth Week celebrations included dance demonstrations, workshops, and a free barbeque.
• ‘Set it Off 2’: Bankstown Multicultural Youth Service’s under 18’s dance party including a dance-off.

• Get Creative Literary Launch: A magazine launch for the Get Creative 2010 competition finalists.

• Bankstown’s Got Talent final’s night competition attracted over 300 people and showcased the talent and diversity of Bankstown’s youth. Acts included solo performances, bands, beat boxing and more.

• Gravitate 2010: A music event showcasing local bands and promoting the local community.

• Beat It!: a free barbecue and entertainment at Centrelink with capoiera and drumming.

• A youth gala night, which aims to raise awareness of youth issues, including safe and responsible partying, and raise funds for local charities.

• ‘Bring it On’ bus service provided free transport to local youth to check out and participate in Fairfield’s Youth Week Festival.

**Bankstown Workers With Youth Network (BWWYN)**

This network of youth work sector professionals meets monthly and looks at issues that need to be addressed to ensure Bankstown maintains quality services and facilities for young people in the Bankstown LGA.

This year BWWYN has:

• helped coordinate and implement Youth Week

• begun holding meetings in local high schools to increase access for teachers

• healthy relationships workshops at Sir Joseph Banks High School

• making tracks program

• holding Aboriginal cultural competency and media training.

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**HomeBass Youth Cafe**

Funded by the Department of Community Service, the HomeBass Youth Cafe has continued to operate throughout the year as an after school drop in service for young people 12 to 17 years old. HomeBass is located at 2/69 The Mall, Bankstown. For more details on the activities and opening hours, contact HomeBass on 9796 1016.

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**Projects funded targeting young people in Council’s 2009-10 Grants Program**

- Bollywood workshops and performance
- Australian Vietnamese Volunteers web site development
- Screen Printing program
- Joint school holiday program (4 services x 4 holidays)
- Screen Printing project
- Study Assistance program
- Talking about my generation engagement program
- Battle of the school bands competition
- Rotary Youth Support
- RSAC youth video project
- PreventARTive Measures – youth life skills through arts
- English tutorial for newly arrived Vietnamese
Children’s services

Achievements

• Assisted and supported the Child Protection Week celebrations in September 2009.
• Documented issues affecting children and families at the social planning conference in February 2010.
• Promoted programs for children, such as the summer reading club, school tours, preschool story time, school holiday activities organised and conducted by the library.
• Promoted targeted sessions for young mothers and playgroups.
• Celebrated Children’s Book Week in August with authors, illustrators and library visits to local schools and kindergartens to over 5,500 children.
• Completed the Library’s Summer Reading Club with 664 children registered they read 17,468 books!
• Promoted National Literacy Week with all the libraries holding the National Simultaneous Storytime on 26 May with the Mayor as special guest reader at Yagoona Public School Library to 80 kindergarten children.
• Promoted Bankstown, Panania, Greenacre, Chester Hill and Padstow of a new early reading program for mothers and babies aged six to 24 months called Monkey Business, to promote early language skills and literacy development.
• Presented Questacon by Bankstown libraries at all locations during October 2008.
• Hosted a Children’s Week celebration in conjunction with the children’s services.
• Developed a parenting resource kit in partnership with childcare centres to assist staff work with parents.
• Provided 4,375 injections to 1,764 children at Council-run immunisation clinics. The number of injections decreased by 13.3 per cent on the previous year. The number of children immunised decreased by 10.6 per cent.
• Offered a variety of sport and recreational facilities for children and families. These include the parklands, walkways, cycle ways and picnic grounds along the Georges River foreshore as well as playgrounds, reserves, swimming pools, indoor sports facilities and skate parks.
• Teenage mums in Bankstown library was a new initiative for teen mums visiting Bankstown library for tour plus quest speaker from the Department of Fair Trading.

Supporting childcare and children’s services – Council facilities

A number of childcare services operate in Bankstown using Council facilities or on Council land. Council supports these services by providing capital infrastructure, maintenance and facility improvements, along with subsidised rental arrangements.

Council facilities accommodate nine early childhood centres, six pre-schools and kindergartens, nine playgroups, four OOSH care centres, three girl guides and 10 scout halls, the CARES bicycle safety facility and six early childhood centres.

Council supported childcare facilities throughout the year, as follows:

• Installed rainwater collection tanks at Georges Hall Early Childhood, Georges Hall Kindergarten, Greenacre Community Childcare Centre and Karingal Kindergarten.
• Completed construction of external storeroom at Greenacre Community Childcare Centre.
• Renewed shade cloth at Revesby Pre-School.
• Installed new shade sail structure at CARES facility.
• Carried out building modification to DOC’s requirements and refurbished kitchen at Chester Hill Long Daycare Centre (RLCIP grant project).
• Installed shelving in playgroup storeroom at Georges Hall Birdwood Playgroup Centre.
• Installed safety glass in Yagoona Lions Pre-school and Bankstown Handicapped Children’s Centre.
• Replaced shade cloth and rusted structure, and rear fence at Milperra Kindergarten.

Community participation and partnerships

Council staff participated in and worked with community-based children’s services inter-agencies, such as the Children’s Services Forum, Bankstown Child Protection Interest Group and Bankstown Early Childhood Intervention Committee.

These inter-agencies support and resource the community and also undertake awareness raising activities during Child Protection Week and Children’s Week. Council also works with community-based and governmental agencies in implementing Families First – a whole of government prevention and early intervention strategy that helps parents give their children a positive start in life.

Projects funded targeting children and families in Council’s 2009-10 Grants Program

• Bankstown Child Protection Week agency showcase and parent support programs.
• Bankstown Children’s Services Forum activities, including child protection interest group and Bankstown early intervention committees.
• The Bongo Roadshow – highlights children’s resource services in Bankstown
• Music therapy
• A Korean playgroup
• Hot Shots after school tutoring for struggling students
• Parent – carer support program for children with special needs
Services for women

Achievements

• Continued support and attendance of the Women’s Initiatives Network (WIN) and women’s events, including the Bankstown Domestic Violence Liaison Committee, and employment expo.
• Discussed women’s issues as part of the Social Planning workshops.
• Coordinated the ‘It’s Time to Talk’ domestic violence awareness program with funding provided by the NSW Department of Community Services, which sought to raise awareness of what actually constitutes domestic violence and run a number of professional development workshops.
• Held International Women’s Day celebrations, including a day of activities for women at the Wran Leisure Centre in Villawood.
• Held the Reclaim the Night march and associated activities in October 2009 to raise awareness of sexual assault and violence against women in our society.
• Held information stalls on White Ribbon Day and Stop DV (domestic violence) day at Bankstown Sports Club and held a fitness session to raise awareness amongst men.
• Held regular young mums group activities including networking, story time for the kiddies and library information tours at Bankstown Library.

Projects funded for women in the 2009-10 Council Grants Program

• Women’s Way – Healthy body, well-being and living program
• Relaxation and self care for Afghan women
• Craft, fitness and women’s business program
• White Ribbon Day activity
• Administration of the Women’s Initiatives Network
Services for Aboriginal and/or Torres Strait Islander communities

Achievements

• Continued to convene the Aboriginal and/or Torres Strait Islander Advisory Committee.

• Participated in the Bankstown Koori interagency for local Aboriginal and Torres Strait Islander (ATSI) workers.

• Held a social planning workshop regarding the needs and issues of Aboriginal and Torres Strait Islander communities in the local area.

• Held a national ‘Sorry Day’ morning tea for local Aboriginal elders and community members, to commemorate those who suffered as a result of the policies that removed ATSI children from their families.

• Held National Aborigines and Islanders Day Observance Committee (NAIDOC) Week 2009 activities including a family day at Paul Keating Park and displays at Bankstown Central Library.

• Hosted a NAIDOC Week art exhibition at Bankstown Library that featured artworks and artefacts from local indigenous artists and school children from the Bankstown area.

• Continued to liaise with Aboriginal elders groups in the area.

Projects funded for Aboriginal and/or Torres Strait Islander in the 2009-10 Council Grants Program

• Gurang Gang Cultural Expeditions

• Revesby Wirrimbirra Rotary Outreach Program
Community

People from culturally and linguistically diverse backgrounds

Achievements

- Expanded CALD food options for Meals on Wheels through partnership with the Tripoli and Mena Association.
- Continued to administer the multicultural advisory committee and prioritise actions from the Multicultural Bankstown document.
- Continued to offer various community language collections in Arabic, Chinese, Vietnamese and Greek community languages at Council’s libraries.
- Staged an expanded event to celebrate Community Harmony Day in partnership with the Australian Federal Police and the AFL.
- Continued to participate in sharing culturally and linguistically diverse (CALD) resources through the WESCOL cooperative to offer additional community language collections in Arabic, Chinese, Vietnamese community languages at Bankstown libraries.
- Expanded the ‘Let’s Talk English’ conversation workshops through Bankstown Library.
- Conducted the Chinese calligraphy workshop at Panania Library to celebrate Chinese-Vietnamese New Year 2010.
- Celebrated Refugee Week with an employment workshop attended by over 200 people.
- Held social planning workshop regarding the needs and issues of CALD communities in the LGA.
- Held employment and training forum for CALD background young people and the general CALD community.
- Participated in the Canterbury Bankstown Migrant Resource Centre’s management committee.
- Participated in the Canterbury Bankstown Migrant Interagency for local community workers.
- Implemented commenced on ‘Creative Bankstown’, a draft cultural implementation plan, following community consultations key stakeholder input public exhibition.
- Held a pastel drawing workshop in Bankstown Library to celebrate Harmony Day.
- Received a successful grant application to conduct bilingual internet classes at Bankstown Library for Adult Learners’ Week.

Projects funded targeting people from culturally and linguistically diverse backgrounds in the 2009-10 Council Grants Program

- Computer training for volunteers.
- Supported the local Migrant Interagency Forum.
- Establish on-line health resources for CALD community
- Empowering migrant and refugee communities
- Healthy lifestyles program
- Chinese volunteer training program
- Women’s interfaith cultural exchange program
- Journey towards resilience
- Contemporary Arabic Arts program
- Handing it Down program
Services for people with disabilities

Achievements

• Monitored implementation of the Disability Action Plan.
• Held the International Day of People with a Disability on 3 December at Bankstown Town Hall, offering several free workshops and activities.
• Continued to support the Disability Advisory Committee, comprising residents with disabilities, service providers and other interested residents.
• Continued the Master Locksmith Access Key program for particular public toilets to enable easier access for people with a disability.
• Distributed the Bankstown Ageing and Disability Services Directory to disability-related organisations, community groups and members of the public.
• Coordinated the social planning conference with the Community Development team and facilitated the discussion workshop on the needs and issues affecting people with a disability and carers in the local area.
• Organise and support local events for NSW Mental Health Week and NSW Carers Week and major initiatives such as the Social Inclusion Research.
• Coordinated internal awareness-raising events for NSW Mental Health Week and Girls’ Night In.
• Received NSW Mental Health Association’s Mental Health Matters Award in October 2009 for the Mental Health Week events.
• Continued to support and resource the South West Sydney Ageing and Disability Forum (formerly South West Sydney Home and Community Care Forum) and its associated projects and events, including home and community care planning and the disability planning and workforce issues strategy.
• Organised disability workshops for artists.
• Commenced a falls prevention project in partnership with Canterbury Council.
• Provided disability awareness training at a Customer Services team meeting.
• Submitted a disability issues paper to the Productivity Commission’s Enquiry into Disability Reforms.
• Completed interviews for the Bankstown Talking project, which are currently being processed and catalogued for accessibility in the library.
• Continued with the ongoing program for special needs children from local schools to visit Bankstown and Panania libraries.

Projects funded for people with disabilities in the 2009-10 Council Grants Program

• The Odyssey – Clarity and vision through action, supporting families with a child with special needs
• Building local capacity in autism
• Carers’ Expo ad pampering
• Awareness and Safety in relationships for young males with a disability
• Carer support social programs
• Mental health first aid training for Vietnamese community
• RSAC Multicultural Disability Festival
Community

Arts culture and heritage

• Received $10,000 from Arts NSW towards the cost of cultural programs in 2010.
• Provided financial and technical assistance to the owners of a heritage property at 76 Powell Street, Yagoona for a supply and installation of a heritage plaque under the Heritage Fund Program. The Mayor unveiled the plaque in April 2009.
• Completed reviewing local heritage items currently listed in Bankstown Local Environmental Plan 2001. Prepared statements of heritage significance for locally significant items.
• Prepared a conservation management strategy for a heritage property located at 50 Rookwood Road, Yagoona, for its future management.
• Provided financial and technical assistance to the owners of a heritage property at 76 Powell Street, Yagoona, for a supply and installation of a heritage plaque under the Heritage Fund Program.
• Celebrated the 30 years of Bankstown achieving the status of a city.
• Sought funding from Australian Government for an adaptive reuse of the Railway Parcels Office, located in the CBD. The parcels office is owned by the RailCorp and is currently being used for an ad hoc storage purpose. It is proposed that the building be reused for a CBD amenities facilities and information centre.
• Identified the Cumberland Hotel Bankstown City Plaza and refurbished the facade under the matched funding facade refurbishment program.
• Fixed spelling errors on the plaque in front of the Council Chambers.
• Cultural mapping project in Greenacre.
• Continued to develop the Crosscurrents Program with a Family Fun Day.
• Attracted funding form Arts NSW towards the salary of a newly appointed Arts Centre Director position.
• Carried out the Crosscurrents Stories of Water project – workshops and excursions with Aboriginal, Vietnamese and Arabic communities documenting their experiences with water.
• Carried out Padstow Town Centre public art programs and Windows to the World with grants funded by Arts NSW last year.
• Conducted research on the demand for facilities to support activities in the areas of arts, aged, youth and community support.

Library services

• Celebrated 50 years of library service at Padstow Library in October 2009.
• Delivered a free Justice of the Peace service at Bankstown and Panania Libraries.
• Held a calligraphy event at Bankstown Library to celebrate Harmony Day.
• Carried out the Home Library Service that visited over 230 individuals monthly and provided the Bus to Library Service at Bankstown and branch libraries.
• Held National Aborigines and Islanders Day Observance Committee (NAIDOC) Week 2008 activities including a family day at Paul Keating Park and displays at Bankstown Central Library.
• Held grand parenting story time and seminar at Bankstown Library.
• Continued to offer various community language collections in Arabic, Chinese, Vietnamese and Greek community languages at Council’s libraries.
• Continued to participate in sharing culturally and linguistically diverse (CALD) resources through the WESCOL cooperative to offer additional community language collections.
in Arabic, Chinese, Vietnamese community languages at Bankstown libraries.

- Expanded the ‘Let’s Talk English’ conversation workshops through Bankstown Library.
- Held young mums group activities including networking, storytime for the kiddies and library information tours at Bankstown Library.
- Promoted programs for children, such as summer reading club, school tours, preschool story time, school holiday activities organised and conducted by the library.
- Celebrated Children’s Book Week in August with authors, illustrators and library visits to local schools and kindergartens.
- Completed the Library’s Summer Reading Club with 664 children registered they read 17,468 books!
- Promoted National Literacy Week with all the libraries holding the National Simultaneous Storytime on 26 May with the Mayor as special guest reader at Bankstown Library.
- Promoted Bankstown, Panania, Greenacre, Chester Hill and Padstow of a new early reading program for mothers and babies aged six to 24 months called Monkey Business, to promote early language skills and literacy development.
- Provided support for HSC students and their parents through Bankstown libraries offering several HSC seminars, along with the popular ‘My Study Space’ program at Chester Hill and Panania Libraries.
- Provided wireless internet access in Bankstown Library.
- Provided HSC talks at libraries to assist local students gain insights to studying and exam preparation.
- Held the Biggest Bus to Library Christmas morning tea with the Bankstown City Brass Band playing seasonal music.

- Opened Chester Hill, Panania, Padstow and Greenacre libraries exclusively on Wednesday nights during HSC stuvac to provide a quiet study space for local students.
- Continued to provide basic internet classes through Council’s libraries for local residents wanting to master the intricacies of the internet and world web.
- Carried out the Home Library Service, which visited over 182 individuals and 18 nursing homes monthly and provided the Bus to Library Service at Bankstown and branch libraries.
- Coordinated events for Seniors Week, such as Living Libraries in partnership with the Library’s community access team.
- Refurbished service desk at Panania Library and Greenacre Library to modernise library services.
- Provided youth week console games night at Padstow Library.
- Held a pastel drawing workshop in Bankstown Library to celebrate Harmony Day.
- Successful Grant application to conduct bilingual internet classes at Bankstown Library for Adult Learners’ Week.
- Conducted the Chinese calligraphy workshop at Panania Library to celebrate Chinese-Vietnamese New Year 2010.
- Ongoing program for special needs children from local schools to visit Bankstown and Panania Libraries.
- Produced the Library ‘Off the Shelf’ quarterly newsletter.
Aquatic services

- Refurbished Revesby Pool concourse area and replacement of main pump in 50-metre pool.
- Installed equi-potential bonding at Birrong, Greenacre, Revesby and the Wran Leisure Centre.
- Upgraded the indoor change rooms at Birrong Swimming Centre.
- Installed disabled toilets and shower facilities in Greenacre Swimming Centre and the construction of a shade sail over part of the pool.
- Carried out upgrades to Wran Leisure Centre including roof refurbishment, replacement of timber floor and the installation of accessible stairs into the pool.
- Commenced the design process for Birrong and Revesby refurbishments.

Sporting and recreation facilities

Council has an extensive range of indoor and outdoor sporting and recreation facilities. Major improvements carried out to these facilities during 2009-10 are as follows:

- Installed a safety screen at Jim Ring Reserve.
- Installed fencing at eight Kelso North softball diamonds.
- Installed tiered seating at Kelso North AFL.
- Installed fitness equipment in Newland Reserve, Deverall Park, Virginius Reserve, Lambeth Park, Northcote Reserve and O’Neill Park. Some sites being funded by RLCIP grants.
- Installed new long jump run up and refurbishing the existing long jump pit at The Crest Athletics.
- Continued the toilet refurbishment program at Jim Ring Reserve, Deverall Park and East Hills Park.
- Constructed access pathway into Abbott Park from Miller Road.
- Resurfaced three synthetic grass tennis courts at Coleman Park and two synthetic grass tennis courts at the Wran Leisure Centre.
- Relocated surplus bus shelter for reuse as players’ shelters in Roberts Park.
- Designed Deepwater Park to Kelso Beach Boardwalk.
- Upgraded the Salt Pan Creek boardwalk.
- Refurbished kiosks at Amour Park, Jensen Outer, Kelso South, Kelso North softball, Lockwood Park, Jim Ring Reserve and Chester Hill Long Day Care Centre.
- Installed new regulatory and park name signs in North Ward sports fields.
• Installed car park safety lighting at Killara Reserve.
• Completed stage 1 of 2 of the Bill Lovelee Youth Centre compliance works including the construction of storage and offices on the mezzanine level.
• Commenced Gazzard Park landscaping stage 1, including access paths through Gazzard Park.
• Installed a shade sail over the kiosk area at Bransgrove Reserve.
• Installed a stretching station at Lake Gillawarna.
• Installed play facilities at Garrison Point, Greenacre Citizens Centre and Reliance Reserve.
• Installed type A shade shelters at Kennedy Reserve and Grace Reserve.
• Installed interpretive shelters at Virginius Reserve and Flinders Slopes.
• Constructed new unisex public toilets in Virginius Reserve.
• Constructed access paths around Roberts Park, the paths connect existing the car park and the playing fields.
• Installed electric barbecues in Lambeth Park.
• Replaced synthetic soft fall in Sidings Reserve.
• Designed and constructed field drainage at Neptune Park.
• Refurbished baseball dugouts at Boggabilla Reserve.
• Constructed additional storage at Greenacre Childcare Centre.
• Installed air conditioning in Greenacre Citizens Centre and Chester Hill Community Centre.
• Refurbished toilets and installed a children’s shower at Revesby Pre-School.
• Applied for and was successful in receiving $137,500 for five projects under the NSW Governments 2010 Sport and Recreation Facility Grant Program.

• Applied for and was successful in receiving $87,000 for two projects under the NSW Governments 2009-10 NSW Community Building Partnership Program.
• Applied for and was successful in receiving $308,000 for eight projects under the Federal Governments RLCIP Round 2 Grant Program.
• Applied for $2.7 million for the upgrade of Memorial Oval. Federal Government pledged their commitment to the project.

**Active Bankstown strategy**

• Continued with the successful Active Bankstown strategy, which commenced in 2004. Conducted a range of programs to encourage people to enjoy regular physical activity as part of their everyday life.
• Continued the Sport a Month program with softball, touch football, karate and self defence, fly casting, swimming and aquacise, table tennis, hockey, soccer, cycling, jogging and running and indoor sports.
• Held a successful Recreation Expo at Carysfield Park in March 2010 with around 2,500 people attending activities included skateboard competition, sports workshops, dance, tai chi, yoga and pilates. The Parks and Leisure Association awarded it the Best Event in NSW.
• Organised a cycling event that offered residents of Bankstown a skills course, and either a beginner ride (five kilometres) or an intermediate ride (18 kilometres), attended by 120 residents.
• Conducted an Australia Day art walk through Mirambeena Park as part of the Australia Day celebrations.
• Organised a Macquarie Sports netball clinic for 300 local school children.
• Worked with the Heart Foundation to develop seven walking groups around the Bankstown LGA.
Community

Cycling initiatives

- Completed construction of pathway links at Kelso Beach reserve.
- Organised a cycling event that offered residents of Bankstown a skills course, and either a beginner ride (5km) or an intermediate ride (18km). 120 residents attended.
- Carried out landscaping and construction of new pathways through Mirambeena Regional Park with RLCIP grant assistance.

Leasing, hiring and use of Council sporting venues and community facilities

- Hired sporting grounds for a total of 277,935 hours for organised and school sport and passive parks hired for 48,060 hours for larger activities and events.
- Held summer and winter season change-over meetings with Bankstown District Amateur Football (Soccer) Association, Canterbury Bankstown District Junior Rugby League and Bankstown District Cricket Association to more effectively manage field schedules during changeover from summer to winter and winter to summer sporting seasons.
- Hired community halls for 34,233 hours during the year.
- Continued in-house management of Sefton Golf Course – revenue earned was $417,162 during the period with 31,557 rounds of golf played.
- Continued facilitating The Crest Sports Advisory Committee.
- Continued facilitating the following advisory committees, Bill Lovelee Youth Centre, Chester Hill Senior Citizens, Georges Hall Community Centre, Greenacre Citizens Centre, Panania Senior Citizens and Yagoona Senior Citizens. Provided support to Padstow Senior Citizens, Bankstown Arts Society, Bankstown Lapidary Club, Bankstown Hospital Day Care, Bankstown Ethnic Day Care.
- Commenced implementation of the Community Facilities Policy with all existing tenants.
- Distributed LeisureLink quarterly issues, Sport a Month and The Crest newsletters.
The rollout of the CBD Renewal Program and town centre improvements was a priority during 2009-10. Council also focused on incorporating sustainable practices at a corporate and city level, planning for the closure of the Kelso tip, investigating alternative waste technologies, improving stormwater quality, and protecting and enhancing the natural environment.

**Achievements**

- Completed the Bankstown Environmental Action Plan (BEAP), which sets out initiatives that will contribute to sustainability and help the organisation and community adapt to climate change.
- Adopted a residential study to provide a framework to accommodate population growth and direct infrastructure planning.
- Working with NSW National Parks and Wildlife Service (NPWS), as part of the mid Georges River Sustainability Project, to improve health, aesthetics and recreational opportunities of the water catchment that feeds Yeramba Lagoon. Completed a masterplan to provide for reinstatement of tidal flows important to both the long-term health of the catchment and to the users of the national park. Also launched a mid-Georges River sustainability initiative website.
- Developed The Crest to Lansdowne Biodiversity Corridor Masterplan to provide a strategic framework for this key area. Flagship projects in the masterplan include stormwater harvesting at The Crest, improving the aesthetic, ecological and water value of Lake Gillawarna and providing protection of Cooks River, Castlereagh Ironbark Forest vegetation at Carysfield Park.
- Obtained $700,000 from the State Government’s waste and sustainability improvement initiative for 15 substantial environmental projects across the City.
- Completed biodiversity works including planting of 16,000 native plants at Montgomery Reserve to enhance the Little Salt Pan Creek corridor.
- Adopted flood studies for Padstow and Davies Road catchments resulting in better definition of areas for complying development and more detailed mapping data for development assessment.
- Renewed membership with the Regional Illegal Dumping (RID) squad for a further three years.
- Accepted a proposal from the Transport Infrastructure Development Corporation to fund substantial vegetation works in Montgomery Reserve to offset environmental effects of the Revesby Turnback Project. The $330,000 funding also provides for the 10-year maintenance of identified bushland areas.
- Commenced water sensitive urban design works at Padstow Town Centre, including construction of a rain garden, passive irrigation and a water tank at Padstow Library.
- Developed a contamination reduction strategy to reduce the contamination of dry recyclables in the waste stream and calling for expressions of interest for the management of the Kelso waste facility. Trials of bulk recycling bins in selected multi-unit dwellings also commenced.
- Adopted flood studies for East Hills, Kelso Creek and Greenacre Park enabling improved definition of areas for complying development.
- Implemented water and energy saving initiatives involving a lighting retrofit at Bransgrove Road Depot, installed an additional rainwater tank at the nursery, investigated a solar project for Revesby Community Hall, and made further progress on The Crest water harvesting project.
• Implemented graffiti abatement initiatives, which resulted in Bankstown improving its ‘graffiti ranking’ by falling from second worst LGA to outside the current ‘top 20’ worst LGAs for graffiti vandalism. Council also won a 2009 Clean Up Australia Day Local Council Award.

Environmental protection services

• Distributed over 10,000 native plants through our school and community plant giveaways and National Tree Day.
• Gave away 100 tonnes mulch to local residents at two plant and mulch giveaways.
• Worked with National Parks & Wildlife Service to complete the draft Sydney Basin Australian White Ibis Regional Management Plan.
• Organised community and schools planting of native plants.
• Carried out seed collection and plant propagation for environmental projects.

Community education programs

• Achieved face-to-face contact with more than 5,000 residents through workshops, guided walks and other environmental events.
• Held the climate change display and information at Australia Day Festival.
• Provided $5,000 to support transport for environmental excursions for school students.
• Held community spotlight tours during Biodiversity Month in September.
• Producing and distributing four editions of ‘sustainABLE Bankstown’ newsletter.
• Facilitated the Bankstown Sustainable Environment educators’ network.
Environment

Bushcare Program

In 2009, Council undertook a review of the Bankstown Bushcare Program, which involved consultation with community volunteers. A full-time officer was appointed and the Bushcare program was relaunched.

The program covered:

- 17 bushcare sites in Bankstown LGA, an increase from 15 in 2009
- 80 active volunteers who contributed 550 hours removing 213 bags of rubbish and weeds from 3,968 square metres of bushland
- weed removal, native plant installation, litter collection and general site improvement
- accredited TAFE training – ‘RTC2016A Recognising Native Plants’ delivered to 17 volunteers
- workshops in snake and spider Awareness; basic training; ‘The Yeramblers’ training; and ‘Bushcare Craft for Kids’ at each library with 101 children attending
- Bushcare Month in May with ‘Bush walk and Bus Trip’ for volunteers to thank them for their contributions
- Bushcare information meetings between volunteers and Council.

Kelso waste management facility and park

- Continued to comply with the Landfill Licence requirements as well as additional works. During the past year works included:
  - environmental monitoring and reporting – groundwater, surface water, subsurface and surface gas
  - volumetric surveys – twice-yearly surveys calculate the space Council has used, as a measure of incoming waste. In addition, the survey assists with tracking the recycling of engineering waste (concrete and asphalt) stored on site
  - monthly waste levy payment and reporting
  - new security and vehicle identification cameras put in place at the weighbridge access point
  - mattress recycling collection program for mattresses from dumped rubbish.

Built environment services

- Replaced bridges at Deepwater Park.
- Refurbished Prospect Creek wharf and jetty.
- Completed Blue Gum Farm restoration project and replaced Deepwater Park Bridge.
- Completed Jensen Creek and Bridge project.
- Construction of Carysfield Creek Restoration including bush regeneration and bushland fencing.
- Achieved 5-Star rating at Civic Tower.
Drains, stormwater and flood management

- Completed flood studies for the catchments of Greenacre park, Rookwood Road, Fairford Road, Padstow, Davies Road, Lucas Road, East Hills, Kelso swamp and had these adopted by Council.
- Completed addendums to the flood studies for the catchments of Salt Pan Creek, Little Salt Pan Creek and Duck River, and had these adopted by Council.

Stormwater Management Service Charge (Stormwater Levy)

In 2007-08, Council introduced a stormwater management service charge (Stormwater Levy) in accordance with amendments to the Local Government Act 1993 and the Local Government (General) Regulation 2005. The charge was introduced to help councils to cover the cost of providing new or additional stormwater management services, recognising that increasing urbanisation has significantly increased the volume of stormwater and pollutant loads flowing into urban waterways.

As Council is the principal authority responsible for the management of stormwater in our LGA, it:

- maintains 678 kilometres of stormwater drainage pipes
- implements essential flood mitigation measures to protect life, property and infrastructure
- conserves the natural waterways of the City
- protects riparian bushland and other natural assets from the impacts of urban run-off by installing pollution control devices and water retention systems.

The Stormwater Levy will fund a 10-year works program and raise approximately $2 million per year until 2017 to address some of these issues.

The income received from this charge in 2009-10 was $1,989,630, of which 86 per cent ($1,720,000) was expended by 30 June 2010. The balance of funds was carried over or returned to the Stormwater Levy reserve. This is in line with the Department of Local Government Stormwater Management Service Charge Guidelines (2006), which state that funds accumulated through levying of the stormwater management service do not have to be spent within the year they are raised, but may be used to resource major programs spanning a number of years.

Please note that Sydney Water also charges residents within the Sydney Water stormwater catchment area a separate stormwater service charge. This is a quarterly charge for connection to the Sydney Water managed water supply and/or sewerage systems. Council’s Stormwater Levy covers costs associated with the management of Council-owned stormwater infrastructure.
## Environment

### Outstanding projects funded during 2007-08

<table>
<thead>
<tr>
<th>Service/Project</th>
<th>Budget (Stormwater Levy only) ($000)</th>
<th>Actual (Stormwater Levy only) ($000)</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drainage system upgrade through 27 and 29 Strethem Avenue</td>
<td>300</td>
<td>375</td>
<td>Completed. Developed options to 25, 27 and 29 Strethem Avenue to combat nuisance flooding.</td>
</tr>
<tr>
<td>Implement variety of water quality actions identified in The Crest to Lansdowne Masterplan</td>
<td>50</td>
<td>39</td>
<td>Completed. Erosion control and drainage upgrade behind The Crest Hockey fields. Investigation and detailed design for Crest stormwater harvesting and reuse completed in 2010-11.</td>
</tr>
<tr>
<td>Implement actions outlined in the Little Salt Pan Creek Masterplan – Virginius Street Wetland Stage 1 (contributing to Protecting Our Patch Stage 2 Little Salt Pan Creek biodiversity project)</td>
<td>100</td>
<td>16</td>
<td>Completed. Construction of creek restoration works – bank stabilisation and revegetation between Montgomery Avenue and Uranus Road, Revesby.</td>
</tr>
<tr>
<td>Jensen reserve gross pollutant trap</td>
<td>239</td>
<td>239</td>
<td>Completed. Installation of gross pollutant trap to remove litter and other gross pollutants to improve downstream water quality.</td>
</tr>
</tbody>
</table>
### Outstanding projects funded during 2008-09

<table>
<thead>
<tr>
<th>Service/Project</th>
<th>Budget (Stormwater Levy only) ($000)</th>
<th>Actual (Stormwater Levy only) ($000)</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Little Salt Pan Creek upgrade, Stage 1 – design stage</td>
<td>50</td>
<td>212</td>
<td>Design options developed – channel upgrade and stabilisation south of Uranus Road. Additional funds contributed to creek restoration at Montgomery Reserve.</td>
</tr>
<tr>
<td>The Crest stormwater harvesting and reuse – design stage</td>
<td>50</td>
<td>46</td>
<td>Completed. Detailed design for stormwater harvesting, treatment and reuse at The Crest sporting fields. Construction scheduled for 2010-11.</td>
</tr>
<tr>
<td>Water sensitive urban design</td>
<td>100</td>
<td>2</td>
<td>Completed. Money returned to Stormwater Levy Reserve and allocated to stormwater treatment and reuse at Padstow Town Centre.</td>
</tr>
</tbody>
</table>
## Outstanding projects funded during 2009-10

<table>
<thead>
<tr>
<th>Service/Project</th>
<th>Budget (Stormwater Levy only) ($000)</th>
<th>Actual (Stormwater Levy only) ($000)</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Christina Road open channel piping</td>
<td>25</td>
<td>5</td>
<td>Investigations underway. Detailed designs scheduled for completion in 2010-11.</td>
</tr>
<tr>
<td>Milperra drain widening</td>
<td>100</td>
<td>0</td>
<td>Investigations underway. Detailed designs scheduled for completion in 2011-12.</td>
</tr>
<tr>
<td>Montgomery Reserve creek restoration</td>
<td>170</td>
<td>367</td>
<td>Completed. Creek restoration works – bank stabilisation, revegetation and management of waste produced during works.</td>
</tr>
<tr>
<td>The Crest stormwater harvesting</td>
<td>400</td>
<td>13</td>
<td>Construction scheduled for 2010-11. Project will reduce Council’s potable water usage at the site by up to 80%.</td>
</tr>
<tr>
<td>Henry Lawson Drive near Atami Place stormwater improvements</td>
<td>35</td>
<td>16</td>
<td>Developing maintenance solutions to combat overland flow. Scheduled for completion 2010-11.</td>
</tr>
<tr>
<td>Drainage restorations</td>
<td>50</td>
<td>0</td>
<td>Funding carried over to 2010-11. To include works at Marion Street.</td>
</tr>
<tr>
<td>Abel Reserve water harvesting</td>
<td>5</td>
<td>0</td>
<td>Funds returned to Stormwater Levy Reserve. Investigations rescheduled for 2010-11.</td>
</tr>
<tr>
<td>Newland Reserve</td>
<td>130</td>
<td>2</td>
<td>Construction of stormwater wetland scheduled for 2010-11.</td>
</tr>
<tr>
<td>Carysfield creek restoration (Part 2 of 4)</td>
<td>70</td>
<td>14</td>
<td>Stage 2 complete. Bank stabilisation, revegetation and continued bush regeneration activities within the creek at Carysfield Park and Louisa Reserve.</td>
</tr>
<tr>
<td>Dorothy Park drainage system upgrade</td>
<td>95</td>
<td>75</td>
<td>Completed. Drainage system upgrade to ease waterlogging in the park.</td>
</tr>
<tr>
<td>WSUD measures for Yeramba residential catchment (Amberdale Avenue)</td>
<td>40</td>
<td>38</td>
<td>Detailed designs underway for a stormwater swale in Amberdale Reserve, to treat runoff in the Picnic Point catchment.</td>
</tr>
<tr>
<td>Project Description</td>
<td>Costs 2009/10</td>
<td>Costs 2010/11</td>
<td>Comments</td>
</tr>
<tr>
<td>----------------------------------------------------------</td>
<td>----------------</td>
<td>----------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Graf Park drainage</td>
<td>25</td>
<td>0</td>
<td>Funds returned to Stormwater Levy Reserve. Drainage upgrade requirements to be determined following development of a long-term plan for the park.</td>
</tr>
<tr>
<td>Bank stabilisation at Band Hall Reserve</td>
<td>20</td>
<td>0</td>
<td>Detailed designs for bank stabilisation works scheduled for completion in 2010-11. Construction scheduled for 2011-12.</td>
</tr>
<tr>
<td>Floodplain risk management planning (including flood studies)</td>
<td>200</td>
<td>137</td>
<td>Flood studies completed in Kelso swamp, East Hills, Greenacre Park, Rookwood Road, Fairford Road and Lucas Road catchments.</td>
</tr>
<tr>
<td>Maintenance budget for levy funded projects</td>
<td>50</td>
<td>20</td>
<td>Maintenance of Jensen Reserve and Montgomery Reserve creek restorations.</td>
</tr>
<tr>
<td>Water sensitive urban design - town centres and neighbourhoods</td>
<td>200</td>
<td>200</td>
<td>Funds allocated to stormwater treatment and reuse at Padstow Town Centre.</td>
</tr>
<tr>
<td>Position - stormwater pollution audit of industry</td>
<td>66</td>
<td>51</td>
<td>Audit officer to work with industrial and commercial premises in Bankstown to ensure that they comply with environmental legislation.</td>
</tr>
<tr>
<td>(non-permanent position)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Position - Coordinator of stormwater levy program</td>
<td>79</td>
<td>70</td>
<td>Non-permanent officer to administer and manage the Stormwater Levy.</td>
</tr>
<tr>
<td>(non-permanent position)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bankstown CBD drainage upgrade design stage</td>
<td>0</td>
<td>10</td>
<td>Scheduled for completion in 2010-11. Construction to be part-funded under the Stormwater Levy.</td>
</tr>
</tbody>
</table>
Environment

Fire and emergency services

Council maintained firebreaks for residential properties adjoining Council owned and controlled bushland adjacent to bushfire prone land throughout 2009-10. Creating and maintaining a firebreak involves removal of most or all the shrub layer at the urban bushland interface and managing surface fuels. Vegetative debris is removed from the site for disposal or formed into piles and burnt by the NSW Fire Brigades.

Council maintained fire breaks at The River Reserve, Lansdowne Reserve, Rorie Reserve, Roma Reserve, Dilke Reserve, Morgans Creek Reserve, parts of Little Salt Pan Creek and at a number of other sites. Vegetation trimming of designated fire trails was also undertaken required to ensure good access for emergency vehicles in the even of a bushfire.

Council also undertook annual hazard reduction burns in cooperation with the NSW Fire Brigades and gazetted by the Bankstown-Hurstville Bushfire Management Committee. This entails identifying and burning selected bushland areas to meet hazard reduction and ecological requirements.

During 2009-10 hazard reduction burns were undertaken at:

- Richardson Reserve, Padstow
- Salt Pan Creek Reserve, Padstow
- Roma Reserve, Padstow Heights
- Dilke Reserve, Padstow Heights
- The River Reserve, Revesby Heights.

Climate change and sustainability services

Mid Georges River Sustainability Initiative: A collaborative project between Bankstown Council, Sutherland Council, NSW National Parks and Wildlife Service and the Georges River Combined Councils Committee, the Mid Georges River Sustainability Initiative (MGRSI) commenced in 2008 and is funded by the NSW Environmental Trust. It aims to improve the health of the Georges River, with the following activities undertaken:

- Established the Yeramblers Bushcare group at Amberdale Reserve, a community volunteer group working to improve the health of the bushland surrounding the lagoon.
- Installed directional signage around Yeramba Lagoon to improve accessibility.
- Large-scale bush regeneration in the Yeramba Lagoon bushland to reduce the impact of privet and other weeds on endangered vegetation communities. Also removed salvinia and other aquatic to improve environmental health and amenity.
- Completed the Mill Creek Catchment Strategic Management Plan with Sutherland Council to guide the management of the catchment and improve its environmental health.
- Conducted the ‘Mill Creek – Tread Lightly’ Photography Competition to raise awareness about the environmental values of the Mill Creek Catchment.
Waste management and resource recovery

Council residents have continued to display a strong commitment to recycling with Council the total volume of domestic rubbish sent to landfill decreased by approximately 2.7 per cent to 43,250 tonnes. Council collected:

- over 16,500 tonnes of paper, plastic bottles and containers, glass bottles and jars, aluminium, aerosol and steel cans
- nearly 20,000 tonnes of garden waste.

According to the NSW Department of Environment, Climate Change and Water’s ‘Benefits of recycling calculator’, the 16,500 tonnes of recyclable materials collected by in 2009-10 saved:

- 65,281 m³ of landfill space
- 10,560 tonnes of greenhouse gasses (CO₂ equivalent)
- 411,261 kilolitres of water.

This is equal to:

- taking 2,546 cars permanently off the road
- 165 Olympic-sized swimming pools of water
- annual energy requirements of 17,570 average households.

Increased population growth, consumption and the rising costs of disposing rubbish at landfills continue to pose challenges for effective waste management in the City. Over the past 12 months, Council has continued to address the current and potential outcomes of these challenges.

Chester Hill Community Garden

Council continued to support the Community Garden at Chester Hill in 2009-10 by conducting two SustainABLE information sessions to promote permaculture and waste reduction by composting and worm farming.

Community awareness and education

Council focused on increasing the community’s awareness of Council’s recycling and garden waste services, which included presentations at the civic schools education programs, along with community events, demonstrations and presentations.

Over the next year, Council will be commencing an investigation into contamination of recycling bins. The primary objective is to reduce the incidence of plastic bags (the largest contaminant) in recycling bins.
Environment

Public place cleaning services

Clean Up Australia Day

In March 2010, Council once again supported the annual Clean Up Australia Day event. This event remains one of Australia’s key environmental initiatives in raising awareness within local communities about litter and waste disposal. Council was honoured to receive the Local Council’s Clean Up Australia Day Award in response to the efforts made in 2009 and the prize money of $5,000 was used to better promote the event locally and support teams with their collection efforts.

This successful event resulted in members of the local community, business and schools coming together to collect over 10 tonnes of rubbish for 40 sites which was a significant increase on 2009’s results.

Mattress recycling trial

Council undertook a mattress recycling trial at the start of 2009 to find a more sustainable solution for dumped mattresses in the area as they present problems for landfills taking up valuable space. Additionally, there are many components of mattresses that can be recycled into new materials that are lost forever if disposed to landfill.

Council initiated a mattress recycling program in early 2010 and collected 264 mattress units between March and June, totalling seven tonnes. This program will assist in reducing Council’s waste disposal costs annually and contribute to a better waste diversion result.

Regional illegal dumping squad

Bankstown continues to support the Regional Illegal Dumping (RID) squad that operates throughout a number of Western Sydney councils. Bankstown has seen RID Squad activity ramped up with great success in investigating, fining and preventing further incidences of illegally dumped rubbish within the LGA. Over the coming year an Illegal Waste Investigator will be employed by Council to assist in targeting illegal dumpers. Residents are encouraged to be alert in identifying illegal dumpers to assist Council in issuing penalties.

New garden waste bins for Monday collection area – with education campaign

In November 2009, Council replaced the garden waste bins in the Tuesday waste collection area as most bins were over 20 years old and starting to require maintenance due to deterioration. Council conducted an education awareness campaign to help residents learn more about their garden waste service. Three more areas in the LGA are yet to have a new garden waste bin delivery.

Chemical clean out

In August 2009, Council hosted a free drop off collection service for unwanted chemicals and liquids. Just over 36 tonnes of unwanted paints, pesticides, oils, fuels, gas cylinders, fire extinguishers and fluorescent lights were collected and disposed of safely with 1009 vehicles participating in the event. This program continues to provide an essential service for local communities that encourages responsible disposal of hazardous wastes and improves environmental protection.
Community sharps collection program

Bankstown Council maintained its sharps disposal services to help insulin using diabetics and other domestic users of sharps to dispose of their medical waste in a safe and responsible way. Sharps have historically been an issue for recycling operators given that the first stage of recycling sorting is done manually therefore posing significant safety risks to workers. Council provides 13 designated disposal areas for residents to dispose of this medical waste. This program will be expanded in the following year and wider advertising of the program made available.

Compliance and regulatory enforcement services

The Place Improvement Program has undergone a major review. Since July 2009, seven streets were added to the program, including Marigold Street, Marigold Place, Canterbury Road, Warren Avenue, Fairford Road, Davies Road and Enterprise Avenue.

A total of 37 of 91 streets in industrial areas have been audited. Monitoring of streets already in the program is being maintained.
State of the Environment Report

The State of the Environment reporting process gives Council the opportunity to demonstrate how it has addressed the principal objectives and outcomes of its management plan over the past year. It also shows how the principles of ecologically sustainable development have been incorporated into Council’s activities. The information will assist Council to monitor the effectiveness of current policies and actions, revise them where appropriate and identify suitable future actions.

In late 2009 Council adopted a proposal to participate in the NSW Government Waste and Sustainability Improvement Program (WASIP). This program will assist Council to obtain funding to invest in actions and on programs that will improve waste avoidance, resource recovery, the use of secondary resources and waste management outcomes, and that will deliver improvements in environmental sustainability.

As a participant of this program, Council has committed to achieving specified standards in the areas of waste, recycling, water and energy savings, sustainable fleet and procurement and sustainable events management. As a first step Council has developed and adopted the Bankstown Environmental Action Plan (BEAP). This plan details initiatives that will be occurring over the next four years that will contribute to Bankstown’s progress towards sustainability. Some of the actions will be lead by Council and some will be carried out in partnership with he community and other stakeholders.

Council’s 2009-10 Supplementary State of the Environment Report and the Bankstown Environmental Action Plan will be available on our website. Hard copies will be available in Council’s libraries and Customer Service Centre from December 2009.

Energy

- Continued to implement the Energy Saving Action Plan to reduce the carbon emissions from our top 10 community buildings.
- Installed solar panels at the Bankstown Arts and Crafts Centre, the Chester Hill Community Centre and Revesby Community Hall. Additionally a solar hot water service has been installed at the Anzac Street Depot.
- Undertook a trial of 4-stroke mowers, brush cutters and minor works trialling energy efficient lights.
- Made Australia Day at Garrison Point with 30,000 residents a carbon neutral and waste wise event.
- Participated in Earth Hour to reduce our carbon footprint.
- Maintained 5-Star Australian Building Greenhouse Rating for Council tenancy of Civic Tower.

Water

- Continued implementation the Water Saving Action Plan.
- Continued water conservation through tap retrofits, and installation of rainwater tanks.
- The Georges River iverkeeper teams removed 10.5 tonnes of rubbish from 16 sites along our river and foreshore areas in 2009-10.
- Continued to work closely with other councils in the Cooks River, Georges River and Parramatta River Catchments to develop and implement regional programs and initiatives, including close to $6 million for urban sustainability programs funded by the NSW Environmental Trust.
The Stormwater Levy assisted with the following projects:

- Flood mitigation works, including the completion of flood studies for the Kelso swamp, East Hills, Greenacre Park, Rookwood Road, Fairford Road and Lucas Road catchments.
- Design, construction and maintenance of a drainage system across the LGA.
- Waterway health improvement projects to reduce erosion and improve water quality in Little Salt Pan Creek, Duck River (Jensen Reserve) and Prospect Creek catchment (Carysfield Park and Louisa Reserve).
- Detailed design for stormwater harvesting and reuse at The Crest, which will reduce potable water consumption at Council’s biggest water use site by up to 80 per cent.
- Water-sensitive urban design projects to improve the quality of stormwater runoff at Padstow Town Centre and Amberdale Reserve (Picnic Point).

**Biodiversity**

- Completed identification, assessment and recording with GIS mapping of threatened flora species and endangered populations across 75 reserves in Bankstown. This information to be included in the review of Plans of Management for Bankstown Reserves 2012 to 2014.
- Relaunched the Bushcare program in 2010 with 17 bushcare sites across the LGA.
- Hosted a planting day to celebrate National Tree Day at Carysfield Reserve on 1 August 2010, with 50 volunteers from the general community planting over 700 native plants to provide additional habitat for local native species.
- Held two very successful mulch and plant giveaways during the year with in excess of 100 tonnes of mulch and 2800 native plants being given to residents. During Biodiversity Month, Council gave away almost 6,000 plants at our libraries and Customer Service Centre.
Transport
- Made submissions to advocate Council’s position in response to major developments, such as Bankstown Airport development.
- Completed car parking strategy for the Bankstown CBD.
- Proposed removal of the decommissioned North Terrace bus interchange to create open space within the Bankstown CBD.
- Carried out a 12-month trial of electric bikes in Council’s fleet.
- Installed bike racks in various locations across Bankstown.

Waste
- Recycled more than 16,500 tonnes of paper, plastic bottles and containers, glass bottles and jars, aluminium, aerosol and steel cans; and nearly 20,000 tonnes of garden waste.
- Achieved a decrease of approximately 2.7 per cent to 43,250 tonnes in the total volume of domestic rubbish sent to the Lucas Heights Waste Management Centre (landfill).
- Adopted a Waste Wise Events policy, which will be introduced over the next three years commencing with Council-run events. Promotion and facilitation of waste wise community events at Council facilities will be undertaken separately as recycling facilities will need to be provided and lease arrangements reviewed.
- Hosted smart shopping, composting and worm farming demonstrations at Chester Hill Community Garden.
- Hosted the annual Household Chemical Clean-out collection in August with 35 tonnes of unwanted chemicals being delivered for appropriate and safe disposal.
- Committed to the investigation of illegal dumping incidents related mainly to domestic waste, such as furniture, packaging and whitegoods largely from multi-unit dwelling developments.
- Promoted Clean Up Australia Day with over 10 tonnes of rubbish collected in March.
- Accepted a tender for alternative waste disposal in 2008 – a joint project with Parramatta and Holroyd Councils. The facility will be constructed at the Lucas Heights Waste Management Facility and will be utilised by Council for an initial term of 10 years. Council is currently involved in negotiations regarding the facility that is planned to commence construction after 2013. Utilisation of this facility will dramatically improve Council’s waste diversion from landfill rate that will assist in meeting the NSW State Government’s target of 66 per cent waste diversion.

Sustainable Corporate Processes
- Continued environmental induction training for all new staff.
To inform and support the decision making processes around the management of Council’s many infrastructure and other assets, Bankstown City is developing a lifecycle asset management system called the Strategic Asset Management (SAM) Program.

Council’s asset base has a replacement value of about two billion dollars and includes roads, footpaths, drainage, parks, sports fields, community centres, libraries and other vital community facilities.

Through SAM, Council will be creating strategic (10-year plus), tactical (four years) and operational (one-year) asset plans to support and inform Council’s other strategic, tactical and operational plans – as proposed for the Integrated Planning and Reporting Framework Local Government Reform Initiative.

**Achievements of the SAM Program**

- Completed the coordinated program to acquire and review essential data about all assets in the major asset groups – roads and transport, buildings and other structures, parks and recreation and water management.
- Acquired an asset database program (myValuer) and an asset scenario model (myPredictor). The implementation of these programs is ongoing. myValuer was used in this year’s ‘fair valuation’ of the roads and transport asset.
- Valued Council’s roads and transport and water management assets for 30 June 2010.
- Developed background information for the creation of Council’s (first) strategic asset management plans for the major asset groups of roads and transport, buildings and other structures, parks and recreation and water management.
- Adopted the Strategic Asset Management Policy (December 2009).

**Economic, business and tourism development**

**Small Business Award Programs**

- Council joined the 2010 Bankstown Local Business Awards (media partner Bankstown Torch newspaper through a sponsorship arrangement – the Award night was hosted at the Emporium Function Centre in May.
- Council is a member of the organising committee for the 2010 Sydney South Apprenticeship and Traineeship Awards – a long-running award program coordinated by the NSW Department of Education, Bankstown that showcases the region’s best trainees and apprentices.

**Bankstown Business Advisory Service – assistance for small business**

- Established an advisory board to assist with the strategic management of Bankstown Business Advisory Service (BBAS) activities. Board members include representatives from SWSI TAFE NSW Bankstown, University of Western Sydney, Bankstown Airport, Australian Arab Business Network, Australasian Dragon Business Association, Westpac Banking Corporation, Council and representatives from small business.
- Received more than 3,200 visitors, assisted with more than 3,000 enquiries and coordinated training and/or consultation meetings for more than 1,500 clients over the first full year of operation.
- Facilitated the weekly delivery of the NSW Government’s business advisory service by providing an office for the St George Sutherland Business Enterprise Centre (BEC).
- Hosted three board meetings over the review period.
• Workshops and training sessions coordinated by the Service include:
  - Australian Retailer Association (ARA): Retail Protection
  - Fair Work Update & Workplace Law
  - Modern Awards
  - Australian Tax Office (ATO): Recordkeeping, Bookkeeping x2, GST Compliance, Tax Basics, Business Deductions, Business Activity Statement
  - Enterprise Connect – NSW Business Chamber – Opportunities for Manufacturing
  - TradeX and Clearly Business BEC: Import Export
  - Future News: Social Media
  - Industry & Investment NSW: the Stepping Up program for new small businesses
  - ETC Business Solutions: NEIS interviewing and a six-week training program.

Economic development initiatives
• Developed, exhibited and adopted the Bankstown economic development framework.
• Established a dedicated team of economic development officers operating from the BBAS and focusing on the City’s long-term employment objectives.
• Employed an economic development officer for the Bankstown CBD.
• Released editions 2 and 3 of the Bankstown economic profile series.
• Undertook preliminary research and undertook development for the opening of the Bankstown Visitor Information Centre in July 2010.
Economy

Business networking
Council sponsors and coordinates the hosting of the Bankstown Business and Industry Network. The network hosted two events over the review period at Rydges Bass Hill and Mill Hotel Milperra respectively with more than 180 small business owners and operators in attendance. The theme for guest presentations was to assist small business operators through the Global Financial Crisis. These events were titled:
• Marketing strategies to grow business.
• How traditional marketing methods can help business in challenging economic times.

Regional co-operation
• The inaugural Southern Sydney Economic Development Network – undertook preliminary work to produce a southern Sydney regional profile to showcase the region’s business, economic and community potential.
• Building Arabic Businesses in Auburn-Bankstown Region – funded by Industry and Investment NSW and facilitated by the research arm of University of Western Sydney. This study will provide much needed insight into how Arabic small business owners currently operate and how best state and local agencies can nurture and support growth in the sector.
• Keep Australia Working – Council has worked with the Federal Government on a number of KAW initiatives, all of which have had the objective of limiting local fall out associated with the global financial crisis. Events included the building the recovery information session and the 2010 Centrelink Jobs Expo.
• Carried out regional marketing and promotion of the NSW Government’s Small Business Month September 2009 and the 2010 Manufacturing Week.
• Assisted Hurstville Council with their 2010 small business awards program.
• Participated in Creating Brighter Career Connections (CBCC): Council is a board member for this federally funded, not-for-profit organisation.

Town Hall management
In late 2009, after an extensive engagement process indicating community support, Council resolved to prepare concept designs for a $20 million refurbishment of the Town Hall. The project involves relocation of the Bankstown Library to the Town Hall, creation of a new mezzanine level and improvements to the existing theatre. This redevelopment is one of the most significant redevelopment projects undertaken by Council since the original construction of the Town Hall and will bring a new life to the civic precinct.

The Bankstown Town Hall attracted a total of 115,441 patrons during 2009-10, which included 226 events and made a total revenue of $405,750 (including milk bar sales). The range of events throughout the year included religious events, concerts, festivals, lectures, seminars and community events.

Employment land and business and industry precinct development
• Adopted an employment lands study to provide actions to strengthen local employment by 6,000 in 2031. The strategy provides important input for the Community Strategic Plan and LAPs to focus on targeted areas of employment growth in the Bankstown CBD and Airport/Milperra specialised centre.
• Commenced the Industrial Area Improvement Program.
• Commenced a facade improvement program in town centres.
Strategic land use planning initiatives

- Carried out an ongoing review of Bankstown LEP 2001 as part of the first stage of converting to the Standard Instrument Principal LEP.
- Exhibited the LAP for the Bankstown CBD, which will inform the preparation of a planning proposal and other works.
- Commenced preparation of the LAP for Padstow and Revesby.
- Considering a zoning change for the Riverlands site.
- Made submissions to advocate Council’s position in response to major developments, such as Bankstown Airport development.
- Continuing flood studies and flood risk management plans for high priority catchments in Bankstown.
- Adopted the residential development study in response to the Sydney Metropolitan Strategy.

Town centres and public domain development program

- Made substantial progress with the Town Centre program by commencing the Yagoona Town Centre improvements, voting of funds to lift priority for small works in the Georges Hall Town Centre, completing scheduled soft landscaping works in town centres, commencing public lighting trials, and awarding a contract for works at the Padstow town centre.
- Invited tenders for the construction of a new, modern and access friendly Women’s and Children’s Centre to relocate the existing Women’s Health Centre, Immunisation Clinic and Occasional Childcare Centre at 24-26 Jacobs Street, Bankstown. The initial capital budget allocation in 2010-11 is $1.31 million.
- Launched a visitor information service to work with tourism and hospitality businesses to attract more visitors to Bankstown and complement the current range of services the BBAS already provides to the community.
- Installed bike racks at community facilities around the city.
- Completed sketch designs for the refurbishment and additions to the Town Hall for use as a theatre, community spaces and new Bankstown City Library. This is due for completion in late 2012.
- Included facility modification of Bankstown Senior Citizens Centre to accommodate the Multicultural Aged Care Facility in the 2010-11 Capital Plan.
- Carried out upgrades to the Bankstown Arts and Craft Centre to create the new Bankstown Arts Centre. Federal and State grants for the Centre are $4.9 million and it is due for completion in late 2010.
Transport, traffic and car parking services

- Completed a CBD off-street car parking analysis and various changes implemented including LEP amendment for CBD sites has been gazetted, new project management structure and reporting process developed.
- Made good progress on the CBD car parking strategy including approval for the reclassification of a portion of Griffith Park for car parking, commencement of designs for the expansion to the Brandon Avenue car park, completion of safety works in Greenfield Parade car park, and approval to modify car parking limits to maximise use. Enforcement of car parking time limits in the CBD at the Bankstown CBD after a conclusion of the trial period.

Roads and footpaths

- Completed consultation, design and tenders for works in North Terrace, South Terrace and Chapel Road South. Proposed works include road alignment, widened footpaths, increased car parking, new artworks, street furniture including trees, seats and tables, and increased safety and feature lighting.
- Completed 13 projects in 2009-10 Local Roads Program.
- Completed the regional roads program, including Waterloo Road and Marion Street rehabilitation.
- Carried out the annual footpaths works program, comprising seven footpath projects for 2009-10 completed.
- Reviewed Council’s pedestrian access and mobility plan and completed five projects in the program.
- Carried out works on Waterloo Road between Boronia Road and Chiswick Road and Marion Street between Edgar Street and Fenwick Street.

Streetscape services

- Conducted and reviewed a street tree management strategy and conducted the 2009-10 program by removing 100 trees and planting 226.
- The Community Reference Group created and commissioned four separate artwork installations in Padstow centre. Three local artists created the painted mural, ‘Postcards from Padstow’, adjacent to the library, with an outdoor giant chess set and community gathering space completing the revitalised Padstow library environment.
- Carried out streetscape works in Cahors Road, Faraday Road, Padstow Parade, and parts of Howard Road, Padstow. Works included re-paving, widening of footpaths, street tree and garden bed planting with storm water irrigation, traffic-calming and raised crossing thresholds to enhance pedestrian safety.
- Carried out Yagoona Town Centre streetscape works, which included the replacement of sections of footpaths, widened footpaths, paving, better access and visibility, new street tree and shrub planting and new street furniture.

Central business district (CBD) development services

Promoting investment and employment in the City and revitalising the CBD have been the major focus for Council. Along with major infrastructure initiatives in the CBD and town centres, Council has developed an economic development framework to promote increased and sustainable economic development; enable the expansion of population, employment, investment and housing anticipated under the Metro Strategy; increase education and training, income and employment opportunities for people living in the Bankstown LGA; and to ensure that Bankstown can compete effectively with other councils in the region in attracting investment, economic development, employment and tourism.
Achievements:

• Developed a Local Area Plan (LAP) to respond to the challenges of future growth in the CBD. The LAP contains detailed actions and beacon projects which include identifying locations for increased housing and employment growth, increasing the ability and incentives to walk and cycle, provision of open space and recreational areas and minimised energy and water consumption through design.

• Underway with the CBD renewal project, including the commencement of a Civic Precinct Masterplan.

• Made substantial progress on CBD renewal, including commencing construction for the Arts Centre, development approval for the Women and Children’s Centre, completing an open space study and Civic facilities study, relocation of the Ethnic Day Care Centre, detail design for North Terrace streetscape, final designs for the South Terrace and Chapel Road infrastructure works, holding of a workshop for the Railcorp masterplan, awarding of a contract for the Rail Underpass, and adoption of a car parking strategy.

• Commenced site preparation for the construction of a new, modern and access friendly Women’s Health and Children’s Centre to relocate the existing Women’s Health Centre, immunisation clinic and Occasional Childcare Centre at 24-26 Jacobs Street, Bankstown.

• Proposed removal of the decommissioned North Terrace bus interchange to create open space within the Bankstown CBD.

• Prepared sketch designs and invited tenders for the upgrades of Council’s aquatic centres at Birrong and Revesby.

• Commenced the CBD public toilet plan.

• Completed and opened the Nick Kearns Youth Refuge.

• Approved water savings options for Paul Keating Park.
Building infrastructure

Council manages the maintenance and improvements of a total of 697 buildings and structure assets housing libraries, community halls (including the Town Hall), facilities for various age groups within the community, sports field clubhouses, swimming centres, public toilets, parks, car parks etc.

Most of these buildings are well into their life cycle and were constructed between 1965 and 1975. Our asset management system is developing a comprehensive record of the following community buildings and structures. Their estimated replacement value as at 30 June 2010 is also shown in the table below.

Council has scheduled inspections for the key community buildings for structural integrity, functionality, aesthetics and compliance with Australian Standards. Capital and planned maintenance works required are evaluated and prioritised to ensure that the current state of all assets meets an identified target standard.

Building conditions are rated from 1 (near perfect) to 5 (unserviceable) and maintenance actions and priorities are planned accordingly. Based on a representative sample of 240 typical buildings, (excluding major buildings such as: Civic Tower, Town Hall and Dunc Gray Velodrome), 86 per cent of buildings were rated as condition 3 or better. Condition 3 is where the asset is in acceptable condition – only minor repairs and improvements are needed in some areas.

The Strategic Asset Management Team is currently working to improve data and collect details of asset components of all buildings and structure assets. Systems are being established which will enable whole of life costing to be included into future budgets.

<table>
<thead>
<tr>
<th>Asset category</th>
<th>No.</th>
<th>Replacement value at 30 June 2010 [$ million]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Civic Tower</td>
<td>1</td>
<td>41.8</td>
</tr>
<tr>
<td>Town Hall</td>
<td>1</td>
<td>18.2</td>
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<tr>
<td>Dunc Gray Velodrome</td>
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<td>50.2</td>
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<td>Council works depots</td>
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<tr>
<td>Children’s facilities</td>
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<td>Community facilities</td>
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<tr>
<td>Libraries</td>
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<td>10.8</td>
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<td>Parks buildings and facilities</td>
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<tr>
<td>Other buildings</td>
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<tr>
<td>Major car parks</td>
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<td>Tenanted dwelling</td>
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<td>1.4</td>
</tr>
<tr>
<td>Council Chambers</td>
<td>1</td>
<td>1.4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>697</strong></td>
<td><strong>258.8</strong></td>
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</tbody>
</table>
Parks infrastructure assets improvements

- Maintained over 360 parks and reserves throughout the City. This included ongoing inspections and safety audits to ensure Council continues to provide a high level of service to its community.
- Allocated over $3.6 million to the maintenance of Council’s parks and reserves, including ongoing maintenance and mowing as well as regular top dressing and fertilising of our grounds to ensure they meet the needs of our sporting groups.
- Continued restoration works at Salt Pan Creek Reserve, Deepwater Park, Picnic Point Reserve, Lambeth Reserve, Lansdowne Reserve, The River Reserve, The Crest Reserve, Louisa Reserve and Virginius Reserve and many other reserves.
- Commenced consultations for the design of Gazzard Park, which will also receive improvements including a new playground in early 2011.
- Refurbished Cairds Wharf in East Hills Park.
- Installed lighting at the Vale of Ah off-lead dog park to accommodate growing demand and improve public safety.

Recreation and open space facility management

- Maintained 169 playgrounds throughout the City and commenced the installation of exercise equipment at six locations as part of Council’s program to create healthier communities.
- Implemented numerous new capital initiatives to improve our sporting facilities. Works have been undertaken on improving the grounds such as improved drainage, irrigation and car parking. Asset improvement works have also occurred including improvements to floodlighting, clubhouse amenities, toilets and change rooms and shelters.
- Won the Parks and Leisure Australia 2009 award for the best event in NSW through Council’s Recreation Expo.
- Exhibited plans for a ‘centre of excellence’ for soccer at Jensen Park, which will provide better sports facilities, enable regional matches and provide for World Cup training.
- Continued to upgrade the standard of sports lighting at active sports grounds with new being installed at Walshaw Park, Bill Delauney Reserve, Smith Park and O’Neil Park.
- Adopted a new sportsfield drainage strategy that will provide prioritised drainage works, allocation of funding and improved wet weather operations in Council sports facilities.
- Constructed further sections of the Georges River recreation trail.
- Accepted funding under the Jobs Fund National Bike Projects Scheme for the development of the Henry Lawson Drive bike path, which provided a much needed, safer by-pass across Milperra Road.
Economy

- Undertook restoration works in remnant bushland using best practice bush regeneration techniques to remove weed species as part of Council’s bush regeneration and weed control program. Restoration works focused on undertaking weed control to assist bushland areas to naturally regenerate and installation and maintenance of revegetated area.

- Improved access into the Wran Leisure Centre heated pool, exercise paths at Roberts Park.

- Undertook ongoing works to facilities such as Sefton Golf Course, The Crest and Kelso softball and baseball complex.

- Worked closely with Bankstown Cricket Club on seeking funding for the cricket facility at Memorial Oval. This will provide an important community facility for both cricket as well as other community uses.

- Continued a rolling program of refurbishing kiosks within sports amenities with improvements being undertaken at Kelso South soccer, Kelso North baseball, Amour Park soccer and Vale of Ah touch football.

- Continued to provide a high level of service for golf course patrons at Sefton as well as the upgrading of two greens, two tees and replaced tee signage throughout the course.

Council policies

- Completed a new asset management policy and a ‘whole organisation’ asset management diagnostic. This will provide the foundation for future strategic asset management. Significant progress was made in data collection of asset condition, and work continues on service level options for discussion with Councillors.

- Adopted a community facilities policy providing users and tenants with more equitable and sustainable guidelines for the allocation and management of community facilities.

- Adopted the customer feedback and complaints management policy.